

POLICE LIFE

THE SINGAPORE POLICE FORCE MAGAZINE
2022 / ISSUE 1



ADVANCING POLICE CAPABILITIES

- BODY-WORN CAMERA**
Police officers can now record and upload their body-worn camera footage to the Police Command Centre (PCC) for real-time monitoring and analysis.
- QUICKER GEN'S PISTOL**
Police officers can now use the QuickGen's Pistol to scan and identify objects in their vicinity.
- POLICE SMARTPHONE**
Police officers can now use their smartphones to access the Police Command Centre (PCC) for real-time monitoring and analysis.
- NEXT-GENERATION FAST RESPONSE CAR**
Police officers can now use the Next-Generation Fast Response Car to respond to incidents more quickly and efficiently.

2021 YEAR IN REVIEW

FRONT TOWN

SPF200

THE POLICE - SAFEGUARDING THE FUTURE

HELLO POLICE? 2

WHAT IS PUBLIC SAFETY?

Hello everyone, we're back with another episode of 'Hello Police?'

JUSTICE IS D

EPISODE 1 A KICK IN THE

CONTENT SPOTLIGHT



Behind the Scenes

The Singapore Police Force (SPF) has been leveraging the progress of social media communication technology to meet the intense media consumption demands and to enhance its public communication capabilities. Key to this is the Media Production & Liaison Unit (MPL) of the SPF's Public Affairs Department (PAD). In this issue of *Police Life*, learn about what MPL officers do and how they work behind the scenes to produce multimedia content to support the SPF's public communications efforts!



Leveraging Technology for Training Safety

The Special Task Squadron (STS) of the Police Coast Guard (PCG) is a unit of highly-trained PCG officers tasked with handling high-risk maritime security operations. Find out how the PCG leverages technology through the Underwater Egress Training Simulator (UETS) to ensure that their officers are always ready to deal with various scenarios during high-risk operations!



Launch of the Community Watch Scheme

On 11 December 2021, the SPF launched the Community Watch Scheme (CWS) - a new community volunteer scheme that builds on the success of the Neighbourhood Watch Zone (NWZ). Find out more about the CWS and how it helps to build and enhance SPF's community partnership efforts to keep Singapore safe and secure!



A Rising Talent in Table Tennis

Police Life shines the spotlight on Special Constable (SC) Josh Chua Shao Han from Jurong Division. SC Chua, who is currently serving his full-time National Service (NS) with the SPF, has been representing Singapore in international table tennis competitions and raking up podium spots. Let's learn more about this rising star in the sport and what it takes for him to achieve his dreams!

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Let's Get Social



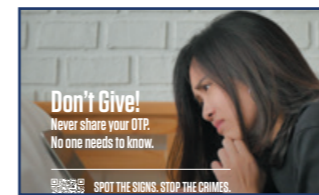
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Let's Get Social!

Saiful Imran

Check out the Singapore Police Force's Facebook page to find out the latest happenings! Here are some of the highlights for the months of November and December 2021!

Singapore Police Force
December 5 at 9:15 AM

As the year comes to a close, let us take you through our #2021wrapped! We would like to thank you for your strong support throughout the year. Here's to more exciting content in the year ahead! Let us know what you would like to see or learn more about the SPF below.

Popular Photos of 2021

- #1: SPF Version: #2021wrapped
- #2: Special Operations Command: #2021wrapped
- #3: #2021wrapped
- #4: #2021wrapped

259 likes, 21 Comments, 24 Shares

Muhammad Halim
Happy new year to all! Let us remember to enjoy the coming of another fruitful year.

Georgette Lim
Wishing SPF a happy new year!

Ramana Sena
Looking forward to 2022! May it be a better year for everyone including those serving in SPF



Singapore Police Force
November 13, 2021

BEWARE OF SCAMMERS IMPERSONATING POLICE OFFICERS

The Police would like to alert the public who receive phone calls from persons claiming to be officers from the Singapore Police Force (SPF) to be vigilant.

Victims would typically receive unsolicited calls from scammers through messaging applications. These scammers would claim to be police officers and use publicly available photographs of police officers as their profile picture on the messaging applications.

The victims would be informed that there were issues with their bank accounts. Under the pretext of assisting the victims to resolve the issue, the scammers would then request for the victims' personal particulars, including their bank account, credit card details and One-Time Password (OTP).

THESE CALLS ARE NOT MADE BY POLICE OFFICERS. Members of the public who receive such phone calls are advised to take the following crime prevention measures:

Ignore the instructions. No government agency will obtain personal information through a telephone call;

Never disclose your personal or Internet banking details and OTP to anyone; and

Report any fraudulent credit/debit card charges to your bank and cancel your card immediately.

If you have information related to such cases, please call the Police hotline at 1800-255-0000, or submit it online at www.police.gov.sg/witness. Please dial '999' if you require urgent Police assistance.

For more information on scams, members of the public can visit www.scamalert.sg or call the Anti-Scam Hotline at 1800-722-6688.

#LetsFightScams
#sgscamalert
#spreadthewordonscams

Singapore Police Force
November 30 at 12:17 PM

GRADUATION CEREMONY OF 74TH BATCH OF OFFICER CADETS

On 26 November 2021, the Singapore Police Force held a decentralized graduation ceremony for 65 Officer Cadets (OCTs) from the 74th Batch of Full-Time Police National Service Officer Cadet Course (OCC). For the graduating OCTs, the graduation ceremony marked the conclusion of their OCC at the Police Training Command, which equipped them with leadership training, in addition to essential policing skills and knowledge.

In view of safe distancing measures, the graduation ceremony was conducted in two sessions at the Home Team Academy, and it was broadcast via Zoom to allow the parents of the graduating OCTs to participate. A pre-recorded speech by the guest of honour, Member of the Government Parliamentary Committee for Home Affairs and Law, Mr Vikram Nair, was delivered to both the officer cadets and their parents them.

Mr Vikram Nair expressed his heartfelt appreciation to all parents and loved ones for their unwavering support in the officers' service to the nation. He applauded the officers' for their commendable participation in the National Day Parade this year as the Police Guard-of-Honour contingent, clocking in many hours of drills training and parade rehearsals, while stillacing their final course assessments.

Mr Vikram Nair reminded the officers of their leadership responsibilities during their National Service (NS) in the SPF. He urged them to exemplify the core values expected of a police officer – Courage, Loyalty, Integrity and Fairness, discharge their duties with pride and distinction, uphold the law and safeguard the lives of fellow Singaporeans. Mr Vikram Nair also encouraged them to transform challenges during the pandemic into opportunities for growth, to persevere and strive to learn as much as they can from others to be a better officer and a better leader.

Congratulations to all the OCTs as they embark on the next phase of their policing journey!

+65 8122 5871

839 likes, 177 Comments, 626 Shares

Viceroy Gunray
Good job SPF, jail and caning awaits them

Kevin Yz Heng
Thank you SPF! This is an act which cannot be tolerated! Both culprit and his backend 'sponsor' must be brought to light and face the CANE!!!!

Muhd Imran
Well done, SPF!



Singapore Police Force
November 30 at 12:17 PM

GRADUATION CEREMONY OF 74TH BATCH OF OFFICER CADETS

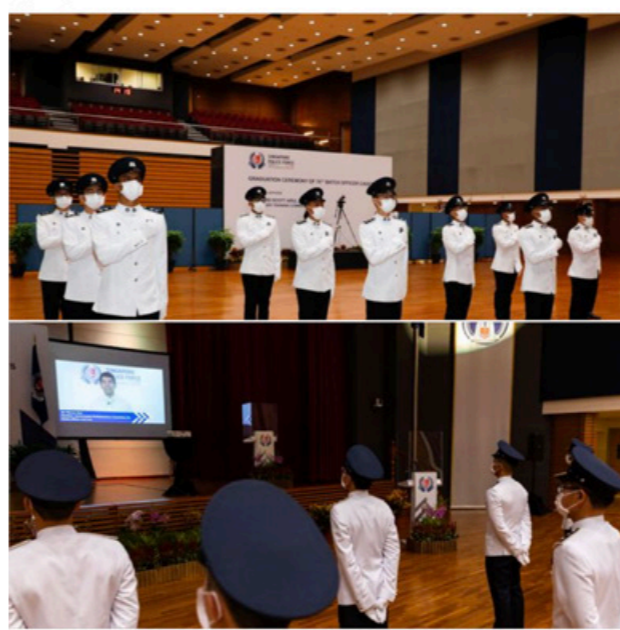
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Congratulations to all the OCTs as they embark on the next phase of their policing journey!



429 likes, 23 Comments, 27 Shares

- Jeff Anderson**
Looking forward to your contributions in SPF to keep everyday safe!
- Pro Max**
Go OCT! Congratulations batch 74 for your graduation after 9 months of tough training. All your hard work has finally paid off as you graduate from cadet school.
- Amirrudin Osop**
Congratulations 74th batch from 22nd batch!



Singapore Police Force
December 5 at 1:58 PM

International Volunteer Day

On this special day, we would like to thank and applaud our volunteers who have been partnering us in keeping Singapore safe and secure.

Check out these videos to learn what our volunteers do!

Volunteer Special Constabulary (VSC)
<https://www.facebook.com/watch/?v=1007791253126508>

Volunteer Special Constabulary (VSC) (Community)
<https://www.facebook.com/watch/?v=206617381499322>

Citizens on Patrol (COP)
<https://www.facebook.com/watch/?v=638319673815992>

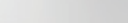
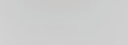
More info on the volunteer schemes here: <https://go.gov.sg/spfvolunteer>

Happy International Volunteer Day to all our volunteers!
#singaporepoliceforce #safeguardingeveryday #spfvolunteer



353 likes, 23 Comments, 38 Shares

- Pro Max**
Thank u to all volunteers in the SPF. Policing is one of the most stressful jobs in the world. Hence, we should commend these volunteers who have sacrificed their time to go as far as to do their work in the tough field of policing. This certainly highlights their level of dedication as VSCs.
- Oscar See**
Salute to all you Volunteers! Thank you for contributing to the nation's safety
- Ramana Sena**
They inspire me to use my time wisely in such a way that benefits my community and society.



2

YEAR

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IN

2

REVIEW

1

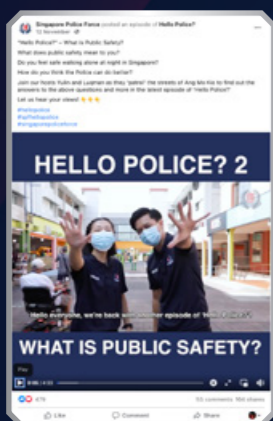
Domnic Dass, Christabelle Lim & Naveen Raj Kunaseelan Singapore Police Force

As we look back on 2021, we reflect on a challenging and fast-paced year for the Singapore Police Force (SPF). Our officers remained steadfast in their duties, continually building on our capabilities, and strengthening partnerships with the community, so as to carry out SPF's mission to prevent, deter and detect crime to keep Singapore safe and secure. Let us revisit the key moments in our journey for 2021!



SPF200 VIRTUAL EXHIBITION

A virtual exhibition based on the SPF200 "Frontier Town to Safest City" Exhibition that was launched in December 2020. Using a 360-degree filming technology, the virtual tour reinvents the viewing experience by presenting a bold and fresh approach to learning about history beyond the museum space. Visitors can explore SPF's 200-year history through stories about bravery in the face of danger, of bringing criminals to justice, of duty above self.



"HELLO POLICE?" SEASON 1 AND SEASON 2 - WEB SERIES

Introduced on 1 April 2021, "Hello Police?" is a well-received, bite-sized web series where the webisodes took viewers closer to the work undertaken by the men and women in blue, and helped answer some of the 'burning' questions related to the SPF through informative segments.



WORKPLAN SEMINAR 2021

'Smarter Policing, Empowered Community', was the theme for the SPF Workplan Seminar (WPS) 2021. Held virtually on 22 June 2021, WPS 2021 unveiled a slew of technologies and initiatives to enhance frontline capabilities, streamline work processes, improve training regimes as well as strengthen the SPF's partnership with the community.



PARLIAMENTARY MOTION COMMEMORATING 200 YEARS OF THE SINGAPORE POLICE FORCE

On 3 August 2021, a Parliamentary Motion was passed to commemorate 200 years of the SPF and honour the contributions of its officers to nation-building and keeping Singapore one of the safest countries in the world. In conjunction with this Parliamentary Motion, a commemorative Singapore Police Bicentennial 2020 Medal and Medallion were introduced to pay tribute and accord recognition to SPF officers, both past and present, for their service to the nation.



"JUSTICE IS DONE" - WEB SERIES

Started on 11 October 2021, 'Justice is Done' was a four-part web series that showcased how the Police unravelled leads and pieced together evidence to solve four murder cases that shook the nation.



POLICE HERITAGE TRAIL (LIVE VIRTUAL TOUR)

On 30 October 2021, the SPF launched its first live virtual tour of the Police Heritage Trail. Livestreamed by a studio host and a guide on the ground, attendees were taken through the tour over an online platform in the comfort of their homes. The virtual tour was designed to be light-hearted

and engaging while educating viewers about the significance of the SPF in Singapore's history and its continued importance as an institution today. The tour covered Police heritage buildings like Old Hill Street Police Station and Kreta Ayer Neighbourhood Police Post.



VOLUNTEER SPECIAL CONSTABULARY 75TH ANNIVERSARY OBSERVANCE CEREMONY

The Volunteer Special Constabulary (VSC) marked its 75th Anniversary on 1 October 2021. A virtual VSC75 Observance Ceremony was held on 23 October 2021 to commemorate this significant milestone and to recognise the contributions of all serving and retired VSC officers.



ONE MILLION TREES MOVEMENT - SPF200 CLOSING CEREMONY



Commissioner of Police Hoong Wee Teck, Deputy Commissioner of Police Jerry See, Chairman of NParks, Mr Benny Lim and Chief Executive Officer of NParks, Mr Kenneth Er, planted two trees, the *Gymnacranthera farquhariana* (Wild Nutmeg) and *Maranthes corymbosa* (Merbatu) at Farquhar Garden on 10 December 2021 to mark the conclusion of SPF200 activities.



LAUNCH OF COMMUNITY WATCH SCHEME

The Community Watch Scheme (CWS) was officially launched by the SPF on 11 December 2021. Integrating several existing schemes such as the Neighbourhood Watch Zone, Vehicles on Watch and Riders on Watch, the CWS is the umbrella 'entry level' community volunteer scheme for the SPF. With its low barriers to entry, members of the public of diverse ages and profiles can join the scheme and be updated on safety and security information related to their areas of interest, be involved in training and activities, and play an active role in helping to keep our loved ones and the community safe!

Behind the Scenes

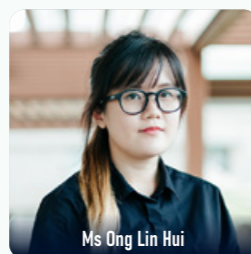
 **Domnic Dass**
 **Public Affairs Department**



(Supt) Ricky Tay Chwee Kiat



Mr Zulfadli Bin Mohamed Isa



Ms Ong Lin Hui



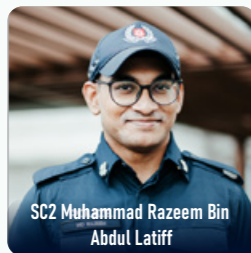
SC/Cpl Rasidi Bin Rahim



SC2 Justin Tan Jia Hao



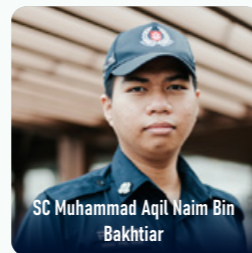
SC2 Aloysious Low



SC2 Muhammad Razeem Bin Abdul Latiff



SC Kuan Jun Jie Joel



SC Muhammad Aqil Naim Bin Bakhtiar



SC Teo Soon Wei

In the past decade, social media has evolved into a prominent communication platform that facilitated community-based inputs and content-sharing all around the world. With rapid technological advancements, particularly in internet technology, this form of communication has progressed significantly in speed and scale and has greatly changed the world's media consumption habits. Apart from leveraging technology to enhance the Singapore Police Force's (SPF) operational capabilities, the SPF has also been leveraging the progress of such social media communication technology to meet the intense media consumption demands and to enhance its public communication capabilities, which is especially critical in its mission of preventing, deterring and detecting crime. In this issue, *Police Life* spoke to the Media Production & Liaison Unit (MPL), a unit of the SPF's Public Affairs Department (PAD) which is always working behind the scenes to produce multimedia content to support the SPF's public communications work!

Superintendent of Police (Supt) Ricky Tay Chwee Kiat, Head MPL

Meet Supt Tay, who has been heading the MPL team since 2018. Comprising regulars, civilian officers as well as Full-time Police National Service (PNSF) officers, the MPL team is responsible for producing video and photo content to support the SPF's operational and public communication needs. Operating on a 24/7 basis, MPL officers could be deployed anytime to support the SPF's operations, which include major security events and large-scale exercises, so that video and photo contents can be regularly updated on the SPF's social media channels in a timely fashion. Apart from supporting event coverage, the MPL team also creates interesting and engaging content to support the SPF's crime prevention, branding and publicity needs.

Since joining MPL, Supt Tay has been involved in numerous video projects as well as major security events' coverage deployments. "As a police officer, MPL work is totally new to me. One thing that I learned is that creativity has no ranks. Everyone of us contributes in our unique ways to achieve the desired outcomes. We brainstorm for ideas and sweat it out together to produce the final desired product," shared Supt Tay. He further added that as the MPL is an operational unit, there were times when they were given very tight deadlines to produce videos to support other SPF units' operational needs.

Asked which was his most memorable assignment, Supt Tay shared that the Trump-Kim Summit coverage was most memorable to him as it was really a once in a lifetime opportunity to cover such a significant historic event. "The event coverage was no mean feat. It required extensive planning and we had to roster ourselves to cover the event over the entire period. Due to the tight security arrangements, we had to plan ahead to ensure that we were placed strategically to cover the significant moments as we only had one opportunity. It was really tiring but the entire team was so full of energy and enthusiasm, and we really enjoyed this assignment," quipped Supt Tay proudly.

Mr Zulfadli Bin Mohamed Isa Media Production Officer

After serving his National Service with the SPF, Zulfadli joined MPL in October 2015 and brought with him his previous working experience as part of an in-house video production team. Zulfadli, who is one of the two full-time civilian MPL officers, assists Supt Tay to oversee video production as well as SPF's live streaming capabilities. As the only officer in MPL with an unmanned aircraft pilot licence, Zulfadli also adds creativity to his video projects with drone footage.

"One of the major video projects that was most memorable to me was the multi-agency islandwide counter-terrorism

exercise conducted in 2016. I had to capture and produce footage from the exercise, which started from 10am on 17 Oct 2016 and concluded at 3am the next day. After that, we had to immediately rush back to the office to edit and produce a three-and-a-half-minute video to be posted on our SPF Facebook the next day. After staying awake for almost 24 hours and sifting through more than 30 hours of video footage, we finally did it," recalled Zulfadli.

When asked what keeps him going in MPL, Zulfadli shared that being in MPL allows him to learn how other SPF units train and work: "To name a few, I have had the opportunity to "patrol" with GRF officers, observe how the Traffic Police (TP) officers conduct roadblocks, watched a hostage rescue exercise conducted by officers from Special Operations Command (SOC), and even going onboard with Police Coast Guard (PCG) officers during a simulated high speed boat chase." Zulfadli also shared that while the frontliners of SPF help safeguard Singapore, MPL officers help strengthen the trust that the SPF has built with the community and safeguard the image of SPF.



Counter-terrorism exercise 2016 video

Ms Ong Lin Hui Media Production and Liaison Officer

Lin Hui joined the MPL team in March 2020 and is currently the Videography Team Leader. She is also the liaison officer for the SPF units seeking clearance for their video content. Occasionally, she lends her skills to assist with photography assignments too!

Lin Hui has gathered vast experience as a graphic designer and photographer, as well as handling videography tasks, through her previous work with various companies. "I enjoy working on video production, but it can be challenging at times due to the demanding deadlines!" shared Lin Hui. "Thankfully, there is good camaraderie in the team, and we have a lot of fun during our filming sessions. This is very different from my previous jobs, where I worked alone most of the time," said Lin Hui.



Police Day 2020 video



Special Task Squadron-Media Feature

"Some of the biggest projects I have worked on so far are the two seasons of "Hello Police?" as well as the 2020 Police Day video, which was one of the first few projects I worked on when I first joined the SPF," shared Lin Hui. She added that one of the more challenging projects she undertook was filming onboard the PCG's Tactical Boat Handling and Firing Simulator. "I had to balance myself to film the footage while the simulator deck was in motion. I had never done this before and it was really challenging, yet fun," she said.

Special Constable/Corporal (SC/Cpl) Rasidi Bin Rahim - Staff Assistant for Photo/Visual Production

Apart from three full-time officers, the majority of MPL officers are PNSF officers who have been selected to join MPL after their basic police officer training due to their academic training or industrial experience before they were enlisted. Joining MPL not only allows them to exercise their creativity based on their past training or experience, but also allows them to build a credible portfolio for their future career development.

SC/Cpl Rasidi is one of the PNSFs currently serving his National Service (NS) with MPL and his work involves capturing and editing photos and videos for the SPF's operational and public communication needs. Having previously gained experience in photography and video production through freelance production for weddings, ceremonial events and music videos for local artists, the skills necessary for MPL's work played out naturally for him.

SC/Cpl Rasidi shared that one of the challenges he faced is being prepared for tight deadlines and sudden deployment for photo or video shoots. "I have to be always mentally prepared to be deployed anytime and I carry my camera equipment with me all the time so that I am always 'Operationally Ready'," chuckled SC/Cpl Rasidi. SC/Cpl Rasidi also shared that it is crucial that his camera equipment is maintained regularly.

When asked about his most challenging project, SC/Cpl Rasidi said that the 'SPF200' publicity campaign was the most demanding as it was a major milestone in SPF's history. "2020 was packed with intense publicity efforts and events, and one of the most challenging tasks that MPL did was to live stream from multiple locations for one of the events. More than 2,000 people watched the event online!" said SC/Cpl Rasidi. He added that the event was a valuable learning experience that gave him a big sense of achievement.

SC/Cpl Rasidi also highlighted that one of the things he appreciates about being part of MPL is the opportunity to learn about other SPF units and the Home Team. "I love that I get to learn about other SPF units, some of which I never knew about. Through my MPL work, I also have a greater appreciation for the work of our officers and what they are doing to safeguard our home and our community," said Rasidi.



"Hello Police?" Season 2: Episode 3 - What is a money mule? by MPL



Justice is Done - Episode 2: Slaughter in Little India by MPL



"How We Work" - GRF, POC and PolCam by MPL



+65 8123 XXXX

5 Missed Call(s)



+65 8123 XXXX

now

Can send me the OTP now? Urgent. Tks

Want your OTP?
Scam sign. ⚠️ 🔒

Don't Give!
Never share your OTP.
No one needs to know.



scamalert.sg

SPOT THE SIGNS. STOP THE CRIMES.



SINGAPORE
POLICE FORCE
SAFEGUARDING EVERY DAY

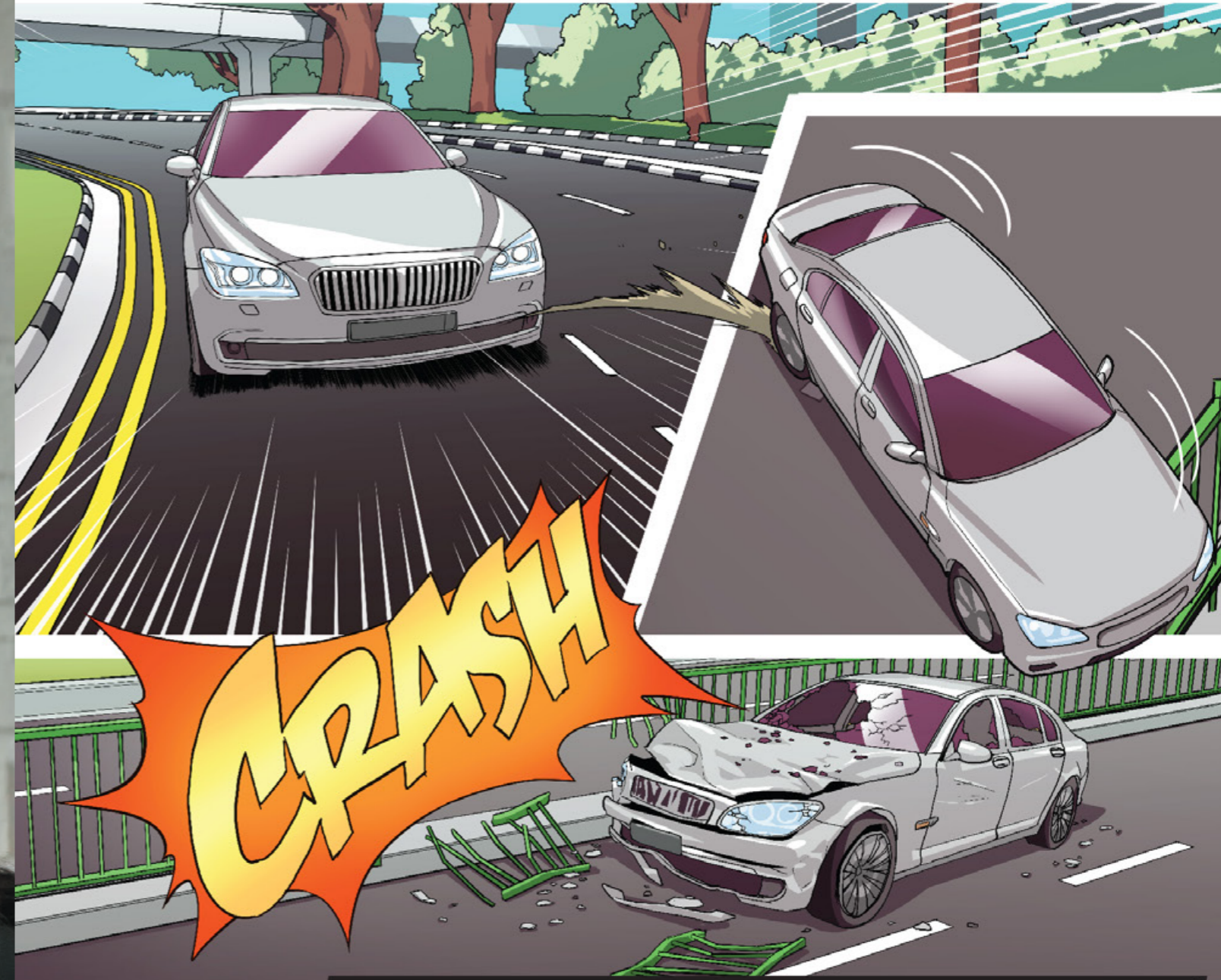


Giving Hope
Improving Lives



NATIONAL
CRIME PREVENTION
COUNCIL

DO NOT SPEED



*You risk losing control of your vehicle when you speed.
Avoid accidents. Be a responsible road user.*



A community message
brought to you by:



Launch of the Community Watch Scheme

Domnic Dass and Christabelle Lim Singapore Police Force



(From Left) Mr Gerald Singham, Chairman, National Crime Prevention Council, Mr Desmond Tan, Minister of State, Ministry of Home Affairs & Ministry of Sustainability and the Environment, and Deputy Commissioner of Police (Operations) Tan Hung Hooi at the launch of the Community Watch Scheme.

On 11 December 2021, The Singapore Police Force (SPF) launched the Community Watch Scheme (CWS) - a new community volunteer scheme that builds on the success of the Neighbourhood Watch Zone (NWZ). Read on to find out more about the CWS and how it helps in the SPF's continuous efforts to build and enhance its community partnerships to keep Singapore safe and secure!

An Interest-based Approach for the Community

The CWS was jointly developed by the SPF and National Crime Prevention Council (NCP) to build a community that will actively protect themselves and their loved ones by staying updated and vigilant. Compared to previous community-based schemes, the CWS moves from the traditional geographical-based approach towards one that is interest-based, and aims to engage and involve more citizens in the safety and security of their communities.



Image: CWS publicity poster that was launched

CWS is structured into **five broad categories**, namely **Home, Work/Learning, Transport, Lifestyle** and **Cyber**. Under the five categories are **six interest groups**, namely **Neighbours on Watch, Vehicles on Watch, Riders on Watch, Workers on Watch, Cyclists on Watch** and **E-shoppers on Watch**. Watch groups with the same intent will be grouped under the same category. Volunteers can sign up for any of these interest groups to receive alerts and crime information in their particular areas of interest.

The respective interest groups help to keep the community safe by keeping a lookout for possible incidents in their areas while sharing crime-related updates or information with members' families and friends. The CWS also provides flexibility by allowing members of the public to join more than one group. Along with receiving regular updates from the Police, members of CWS will also receive information on crime-related advisories and opportunities to participate in ongoing activities, training and workshops.

CWS - Our Actions Count



Home

Neighbours on Watch encourages greater awareness and vigilance around your neighbourhood. By participating in Neighbours on Watch, you will receive the latest crime information around your neighbourhood.

What You Can Do: Keep a lookout for and with your neighbours when you are out and about in your neighbourhood. Share information with family and neighbours.



Work/Learning

Workers on Watch encourages greater awareness and vigilance around your workplace. By participating in Workers on Watch, you will receive the latest crime information around your workplace.

What You Can Do: Receive crime information, alerts and advisories related to workplaces or educational institutions, share information with colleagues and schoolmates.



Cyber

E-shoppers on Watch encourages greater awareness and vigilance amongst e-shoppers. By participating in E-shoppers on Watch, you will receive the latest crime information affecting e-shoppers.

What You Can Do: Receive crime information, alerts and advisories related to cybercrimes. Share verified information with friends and family, and keep a lookout when you are browsing the web or doing other online activities.



Lifestyle

Cyclists on Watch encourages greater awareness and vigilance amongst cyclists. By participating in Cyclists on Watch, you will receive the latest crime and road safety information affecting cyclists.

What You Can Do: Receive crime information, alerts and advisories related to activities you are interested in. Keep a lookout when you are engaging in such activities.



Transport

Riders on Watch encourages greater awareness and vigilance amongst public transport commuters. By participating in Riders on Watch, you will receive the latest crime information and security issues affecting the public transport system.

Vehicles on Watch encourages greater partnership between Police and car-owners with in-vehicle cameras. By participating in Vehicles on Watch, you agree to provide footage from your in-vehicle camera to assist with Police investigations when needed.

What You Can Do: Receive crime information, alerts and advisories related to your daily commute. Keep a lookout when you are travelling via these modes of transport.

Furthering Community Policing through CWS

At the launch of the CWS, Mr Desmond Tan, Minister of State, Ministry of Home Affairs & Ministry of Sustainability and the Environment, stressed the importance of community policing. "Community policing is always one of the key thrusts of the SPF's policing strategy, where the community is actively involved in fighting and combating crime." He further highlighted: "The CWS recognises the importance of the community in detecting and preventing crime and furthers the vision of having the community as an enabled Police partner."

Assistant Commissioner of Police Shng Yunn Chinn, Director, Community Partnership Department, also shared how the CWS contributes to the SPF's mission: "The CWS is a call to action...every action from our CWS members contributes to the success of our collective mission to

prevent, deter and detect crime, and keep our country as one of the safest in the world."

What it takes to be a CWS Volunteer

Besides staying vigilant, CWS volunteers can assist the SPF by reporting any suspicious behaviours, characters or objects to the Police. Anyone from 13 years old onwards with a Singapore registered mobile number can apply to join the scheme.

CWS volunteers will have the opportunity to participate in events, workshops or programmes related to their areas of interest. These activities will equip them with the necessary knowledge and skillsets to play a more active role as a CWS member.

Read on to hear from our two Citizens on Patrol (COP) and NWZ volunteers on the CWS scheme and how it potentially opens doors for more volunteers to join them!

Meet the Volunteers Helping to Keep Us Safe and Secure!

Mr Pragash Kulasagar joined the grassroots in 2001 and has been a volunteer with the SPF's NWZ scheme for more than 10 years. He was appointed as a COP Team Leader back in 2009, and he is still faithfully serving this role today.

Police Life (PL): How did you start your volunteer journey with SPF?

Mr Pragash: I first started as a volunteer under the NWZ scheme. It was a very enlightening experience as it helped me realise the different ways I could help to keep the neighbourhood safe and serve the residents. Following this positive experience, I continued to volunteer under the COP scheme.

PL: What motivated you to continue volunteering?

Mr Pragash: Through the patrols, I got to know my fellow residents better, made more friends and enjoyed a sense of neighbourliness. When I became a COP Team Leader, I had the opportunity to plan and include more routes and schedule more time on the ground.

PL: What are some of the memorable stories about your volunteer experience thus far?

Mr Pragash: During one of our patrols, we encountered a resident who informed us that there were some youths behaving suspiciously. We quickly went to the scene and discovered that the walls had been vandalised, while potted plants, water hoses and a fire hose reel had been damaged. I immediately contacted the Police to report the incident while we engaged the youths to ask for more information. As we had not seen the youths before, we suspected that they did not live in the estate. After the incident, I contacted the youth centre where the youths were from, and the director of the centre managed to develop some activities to engage the youths.

Another incident was when I was off duty and at home. My Resident Committee (RC) Manager noticed two groups of students outside the RC whom were about to engage in a fight. Upon receiving her call, I immediately relayed this information to my Neighbourhood Police Centre's (NPC) liaison officer while I proceeded to the scene. The Police and I arrived at the scene at the same time, and I managed to assist the Police in rounding up the students who tried to run away. Thankfully, no one was injured in the process. Following this incident, I shared the learning points with my COP teammates on the importance of alerting the Police promptly for assistance when they spot any suspicious behaviours or crime in progress.

PL: Share with us your views about the CWS and the interest group(s) you will be signing up for.

Mr Pragash: The ease of signing up is a significant positive development as it will help to encourage more citizens to join the CWS so that more people can play a role in keeping the community safe. For a start, I have signed up for Neighbours on Watch and Workers on Watch.



Ms Pearl Chong is currently a COP volunteer with Geylang NPC. Being a victim of a scam herself in 2010, she started volunteering with SPF after realising the challenges faced by law enforcement when investigating scam or crime cases. Volunteering allows her to express her gratitude towards the men and women in blue and allows her to play a part in keeping the community safe and secure. Here, she shares with us the benefits of being part of the COP, the role of COP in the community and how this role has evolved, especially with the pandemic.

Ms Chong also shared with us how she intends to extend her volunteering 'radar' to the different domains through the CWS.

PL: What do you enjoy most about being a COP volunteer?

Ms Chong: I enjoy meeting and engaging other like-minded COP members living in my estate who share the same passion for crime prevention. The patrols enhance my physical fitness and help sharpen my observational, memory, communication and engagement skills. During patrols, we engage residents on scam awareness and crime trends and disseminate prevention advisories. When residents express gratitude, the feelings of neighbourliness and the ability to help them are memorable moments for me.

I also appreciate the immensely positive energy from the Geylang NPC officers whom I have been working with for over five years. They are humble, friendly, empowering and supportive. The level of trust they have extended to me always made me feel like I am a part of the SPF family.

PL: How has the Covid-19 pandemic impacted your volunteering work with the COP?

Ms Chong: With online scams on the rise after the onset of the COVID-19 pandemic, I also started to lookout over cyberspace through the knowledge and skills I have learnt – being the additional eyes and ears for the Police. I stay connected virtually with the residents in my neighbourhood because social capital is an extremely powerful tool when it comes to crime and scam prevention. With helpful residents as strong 'ground sensors', it gives me continuing opportunities to stay connected with the NPC officers. I also stay updated with the latest crime prevention advisories from SPF and share them with my neighbourhood residents and work colleagues.

PL: Share with us your views about the CWS and the interest group(s) you would be signing up for.

Ms Chong: As crime prevention and detection are more effective with collaborative efforts, the CWS definitely helps in encouraging more people to volunteer to be the eyes and ears on the ground so as to better safeguard the community and cyberspace. It also allows me to extend the radius of my current volunteering 'radar'. In fact, when the Riders On Watch scheme was launched in 2019, I immediately signed up for it. Thus, I am looking forward to exploring all the categories of the CWS scheme.

PL: What would you say to someone considering if they should join the Community Watch Scheme (CWS)?

Ms Chong: The best part about the CWS is the ease of sign-up as there are so many categories and interest groups. Learning to avoid being a victim of a crime or scam is both a personal and collective responsibility. By joining the CWS, we may be able to help the stranger sitting next to us or even save a life, be it our loved ones, neighbours, friends or colleagues. Nothing can beat the true community spirit, where everyone watches out for one another!



If you are interested to find out more about the CWS initiative and want to sign up, scan the QR code!





Shining at the WITSA Global ICT Excellence Awards 2021

 Domnic Dass and Christabelle Lim  Singapore Police Force

On 13 November 2021, the World Information Technology and Services Alliance (WITSA) awarded the Singapore Police Force (SPF) the Public/Private Partnership Award (Public Sector) in the 2021 WITSA Global ICT Excellence Awards for Project POET (Production Orders: Electronic Transmission), a collaborative brainchild of the Commercial Affairs Department (CAD) and private sector banks. Read on to find out more about this prestigious award and why Project POET is worth the praise!



About WITSA and the Global ICT Excellence Awards

WITSA is the leading recognised voice of the global digital technology industry, whose members from over 80 countries and economies represent more than 90 percent of the world's Information and Communications Technology (ICT) market.

The WITSA Global ICT Excellence Awards recognises individuals, academic institutions, corporations, non-governmental organisations or governments, whose use and application of digital technologies are the most impactful, innovative and are proven, scalable solutions.

Currently in its 22nd year, the nominations are submitted by industry experts, national and regional WITSA ICT industry member associations, to showcase the best projects of the ICT industry.

A Worthy Nomination

Nominated by SGTech, a premier trade association for the tech industry in Singapore, Project POET won the Public/Private Partnerships Award (Public Sector). The award was significant as SPF was the only Singapore representative, and the only national law enforcement agency among the 14 award winners.



Mr David Chew, Director of CAD, receiving the award virtually on behalf of the SPF during the online ceremony.

At the virtual award ceremony, Mr David Chew, Director of CAD, received the award on behalf of the SPF during the ceremony. "We would like to thank our industry partners for making this project a success and the WITSA and SGTech for the recognition. We will continue to work closely with our partners and community to leverage technology, and enhance our capabilities to prevent, deter and detect crime," said Mr David Chew.

About Project POET

Launched in 2019, Project POET is a collaboration between the CAD and three largest private sector banks in Singapore, namely Oversea-Chinese Bank of Singapore, Development Bank of Singapore and United Overseas Bank.

Project POET's purpose is to automate and digitise the process by which critical data is retrieved for the purposes of investigation. Before Project POET, banking information was requested from banks in hard copy. Banks would then manually sieve through their records to extract, print, and mail the records back to CAD. This process would take between ten days to three months. With Project POET, they can now be accessed electronically mostly by the next working day.

This prompt electronic conveyance of banking information enhances crime detection and bolsters the capabilities of the SPF to solve financial crime cases more efficiently.


The automated process also helps the banks mitigate money-laundering risks by using artificial intelligence and transaction link analysis to identify hidden relations and suspicious activities by customers.

"As financial transactions continue to shift increasingly into the fast-moving digital space, it is crucial for law enforcement authorities to be able to access relevant banking information quickly for their investigations," said Mr T Raja Kumar, former Deputy Secretary (International & Training), Ministry of Home Affairs, during Project POET's launch in 2019. "We should embrace technology and leverage predictive analytics to allow banks and authorities to work together to connect the dots and do so quickly, to spot suspicious trends and patterns and move in fast and effectively to arrest malicious activities," he added.

Scaling for Greater Heights

The solution is also progressively being implemented to benefit various other law enforcement agencies in Singapore, such as the Inland Revenue Authority of Singapore and Singapore Customs. Project POET is one of the many ways which the SPF is working with its stakeholders to leverage technology to prevent, deter and detect crime. The award is a testament to the SPF's efforts for adopting new technologies to stay ahead of the curve by continually enhancing and augmenting its crime fighting capabilities, to keep Singapore safe and secure.

Volunteering at the POLICE'S NERVE CENTRE

 Dominic Dass

 Muhammad Iffat Arfan Bin Mahmud



The Volunteer Special Constabulary (VSC) was established out of necessity during Singapore's turbulent times to augment the regular officers of the Singapore Police Force (SPF) in restoring law and order. 75 years on, the VSC has grown to be an integral part of the SPF supporting its mission and establishing a significant link to the community today. To further enhance the VSC's contribution to the SPF's operations, from 1 September 2021 onwards, VSC officers who have completed their posting to the land divisions and specialist units will be able to take on a newly established vocation in the Police Operations Command Centre (POCC) to handle emergency '999' calls and manage live incidents at the SPF's nerve centre. VSC Sergeant (V/Sgt) Chew Zi Xiang shares with us his experience volunteering as a Watch Officer (WO) at POCC and what drives him to help keep Singapore safe and secure.

Police Life (PL): How did you learn about the VSC vocation?

V/Sgt Chew: I served my National Service (NS) in SPF as a Neighbourhood Police Centre Officer in Ang Mo Kio Division 10 years ago. During one of my night shifts, I met a VSC officer who joined us for patrol duty, and he shared with me his passion to serve and volunteer even though he had a full-time job. I was very inspired by his dedication and started to find out more about the VSC scheme.

PL: What motivated you to sign up as a VSC officer?

V/Sgt Chew: Through my research and speaking with other volunteers, I was really amazed that VSC officers have been around since 1946 and how a member of the public like myself can contribute to the safety and security of our home through the VSC scheme. That is when I decided that being a VSC officer will fulfil my passion and motivation to give back to society, while providing me with a sense of accomplishment and learning life skills that helps increase my self-confidence.

PL: Were your family members supportive of you joining the SPF as a VSC officer?

V/Sgt Chew: Absolutely! In fact, they are very proud that I am a part of the SPF and that I am helping to safeguard our community.

PL: How did you learn about the VSC POCC vocation? What is your current role?

V/Sgt Chew: Back in 2017, I was serving my reservist duty in Ang Mo Kio Division when I learnt that the Division Operations Rooms of

the various land divisions have been consolidated at POCC to enhance operational effectiveness. I further learned about POCC's collective frontline and sense-making capabilities, as well as the critical role they play in incident management. I was very intrigued and felt challenged to learn more about incident management, and that led me to volunteering in POCC as a WO.

PL: How long did it take for you to complete your training and what were the challenges of your new role as a WO?

V/Sgt Chew: It took me close to four months to complete my WO training. As a WO, you need to maintain alertness at all times to look out for incidents of interest and manage my resources effectively, such as knowing which Fast Response Car to assign to an incident. The role also requires me to develop my radio command skills so as to communicate with ground resources effectively. Every WO's alertness, actions and response time can make a difference between life and death.

PL: Is your employer supportive of you being a volunteer in the SPF?

V/Sgt Chew: Yes. I am very fortunate and grateful to have an understanding and supportive employer. Whenever I request for time to tend to my volunteering responsibilities, they are always willing to support my request.



PL: How do you manage between your work and volunteering commitments?

V/Sgt Chew: Ever since I joined the VSC, my time management skills have improved! I will always plan my week in advance and discuss with my employer and my POCC team in order to determine the days I can perform WO duty for the week.

PL: Tell us about your most memorable incident while on duty.

V/Sgt Chew: I remember handling this incident where a lady was threatening to jump off an overhead bridge over a busy road. As a WO, my POCC colleagues and I had to liaise with several departments and agencies, such as the Singapore Civil Defence Force, in order to collectively plan the rescue and determine which emergency vehicles to activate to the site. I also had to liaise with Traffic Police for traffic control, and Land Transport Authority on affected bus services. Eventually, the woman was rescued. I felt a great sense of achievement once the incident was resolved, especially seeing how all the agencies came together effectively. Being a WO in POCC really helped me to learn how to manage unexpected situations and maintain composure during crisis situations.

PL: What words of encouragement do you have for members of the public who are interested to join the VSC?

V/Sgt Chew: I would say "Just go for it!". As a VSC officer, we get to play an active part in keeping our communities safe. Within the VSC, there are also other interesting vocations where you can learn many life skills. Do not be dissuaded by the training and commitment. You will never know till you try!

LEVERAGING TECHNOLOGY FOR TRAINING SAFETY

✍️ Domnic Dass & Rajendran Nadaraja 📷 Singapore Police Force



The Special Task Squadron (STS) of the Police Coast Guard (PCG) is a unit of highly-trained PCG officers tasked with handling high-risk maritime security operations, which often involve high-speed boat chases. STS officers face the risks of a boat capsize during such operations, and it is imperative that these officers are equipped with the skills to deal with such scenarios. Read on to find out how the PCG leverages technology with the use of the Underwater Egress Training Simulator (UETS) to sharpen the STS officers' capabilities!

A Matter of Life and Death

Policing Singapore's territorial waters is a constant challenge. PCG officers out at sea are not only subject to the mercy of nature but also to the heavy maritime traffic as Singapore is known to be one of the world's busiest ports. Due to such challenging conditions, any mishaps out at sea can be life-threatening.

As part of their operations, STS officers operate PK Interceptor boats and PJ-class high-speed assault crafts, which are capable of travelling at speeds above 100km/hr. If a mishap such as a boat capsize occurs, the officers must be able to react quickly and skilfully by manoeuvring through obstacles and removing their gears properly in order to escape from under the capsized boat. In a capsize situation, officers may also have to deal with complete darkness or murky waters while being trapped under a boat amid potentially strong currents and choppy waters.

The Underwater Egress Training Simulator

To equip PCG officers with the skills to safeguard themselves during a boat capsize situation, PCG is leveraging technology with the use of the UETS, which is a simulator designed for training officers in crucial egressing techniques.

Introduced in August 2021, the UETS is a new training facility with an automated rig modelled on an operational high-speed interceptor (2nd Generation PK) boat. The UETS functions together with a wave generator, which creates waves in the training pool to simulate backwash and other tidal conditions. With these functions, the UETS allows officers to train in a realistic environment to help them prepare mentally and physically to handle a boat capsizing scenario. The UETS can also replicate various physical and environmental conditions that may arise during maritime



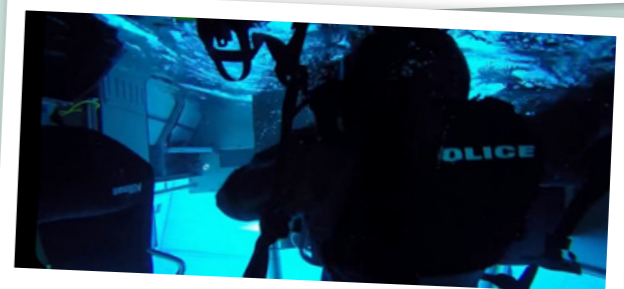
The UETS automatic rig lifting the boat structure after undergoing a capsize simulation.

emergencies, which helps to train the officers to carry out their duties in adverse conditions out at sea.

Sharpening the STS's capabilities

Station Inspector (SI) Adrian (not his real name) is an Underwater Confidence Trainer for the UETS. In a boat capsize situation, SI Adrian pointed out that officers may experience disorientation within a confined space whilst underwater. He further highlighted that officers who are

fully geared up with their operational equipment might also face problems trying to move out from the submerged boat. "Factors such as visibility, composure and confidence can also impact your egressing strategy when out at sea," explained SI Adrian.



SI Adrian pictured above standing beside a 2nd Generation PK Class High Speed Interceptor boat.

With the UETS training, officers will be able to experience realistic training through the different simulated capsizing scenarios. Such simulated training also helps to develop the mindset and enhance the officers' confidence to face similar situations in real-life.

"I strongly believe that the officers' confidence is the most crucial element that helps them to be mentally prepared for such situations. This is also a crucial capability that the UETS helps to build through the repeated drills we conduct," shared SI Adrian.

SI Adrian also highlighted that the simulator is modelled on an actual PCG craft, which enables the officers to train with familiar operating equipment, further helping to enhance their confidence. "Confident officers out at sea are officers who are operationally ready to execute their mission effectively," emphasised SI Adrian.

WHAT'S IN MY NEIGHBOURHOOD?

 Domnic Dass

 Naveen Raj Kunaseelan



In this issue of *Police Life* (PL), we speak with Ms Tiffany Nicole Danker from the Police Psychological Services Department (PPSD) to learn more about her role as a Police Psychologist and her role in managing community volunteers known as Victim Care Officers (VCOs). Read on to also find out more about how Police Psychologists support both officers and victims of crime.

PL: Tell us about your job as a Police Psychologist:

Ms Danker: I am currently managing the Victim Psychology portfolio of which a bulk of it involves managing a pool of community volunteers, known as VCOs, within the Victim Care Cadre (VCC) programme. I assist in conducting training for them and conduct research on victim management to better support our VCOs and victims of crime. This helps ensure that the VCOs are continually updating their skills and knowledge related to victim care.

PL: What motivated you to join SPF as a Police Psychologist?

Ms Danker: I have always been interested in psychology and, in particular, how the human mind works. I was drawn to the SPF as it offered me opportunities to help others by applying my knowledge and skills to provide support to individuals who play an active role in safeguarding Singapore's safety and security. Apart from this aspect, this role also gave me the opportunity to help victims of crime too.

PL: Tell us more about the VCC programme and what are the essential qualities required to qualify as a VCO

Ms Danker: Primarily driven by Police Psychologists, the VCC programme aims to ensure that victims of crime are supported throughout the investigation and criminal justice process. To qualify as a VCO in this programme, volunteers must go through a stringent selection and training process. These volunteers must also meet strict criteria and possess relevant qualifications, such as a Bachelor's degree in Counselling, Psychology or Social Work, which are essential in pre-equipping them with the necessary theoretical knowledge for their work.

Given the nature of the work and the diverse personalities that they have to support, a VCO needs to possess an intrinsic motivation and altruism to help people.

Empathy is another crucial soft skill when it comes to interacting and connecting with victims. Most importantly, to be a VCO, you need to be mentally resilient. During their course of work, VCOs may encounter potentially traumatising cases, and having the resilience to help them cope and not be weighed down emotionally or mentally would enable them to provide effective care and support to the victims.

PL: Do police officers also undergo training on handling victims of trauma?

Ms Danker: As part of their respective basic training, regular officers in the SPF will have to undergo a

module on sensitivity training that is provided by PPSD. Some of the topics covered are soft skills on victim management and theoretical knowledge of victims and trauma. They also learn to develop active listening skills as well as a safety-emotion-information model to organise victims' needs.

Within the SPF, there is also a group of officers known as Sexual Crime Duty Officers who are specially trained to handle sexual crimes. These officers must also undergo assessment and training by PPSD to ensure that they are aware of the considerations to bear in mind when interacting with victims, and effectively apply empathy and soft skills for victim management.

PL: What changes in victim care have you observed over the years in your role?

Ms Danker: As Police Psychologists managing victim care officers, we are constantly trying to review and improve how we support victims. One of the initiatives that we found to be effective is by increasing the diversity of our community volunteers. In 2014, the pool of volunteers dominantly comprised of undergraduates. But in recent times, we have expanded the recruitment to include more professionals. In the past few years, we have also seen an increasing number of people requesting for victim care services in this programme, reinforcing our belief that our efforts have brought about a positive effect.

PL: Which part of your job brings you the most satisfaction?

Ms Danker: Being able to provide a direct impact and positive difference in people's lives gives me immense satisfaction.

PL: What are some of the challenges you face in your line of work?

Ms Danker: I am always reflecting and questioning myself about my own effectiveness and what more can I do to help the victims. However, after going through the feedback and sharing sessions by victims, we learned that our efforts were valuable and needed. Given that we are dealing with human beings and there are varying degrees of sensitivities for each case, it is imperative that we remain highly vigilant and professional when helping officers and victims.

PL: How can one join as a VCO?

Ms Danker: Applicants can indicate their interest to join the programme through Volunteer.sg. We also sent recruitment email to universities and professional organisations annually to recruit potential volunteers.

Volunteers play an important role in community building and uplifting the well-being of Singaporeans and all who live here.

If you are interested to volunteer, you are welcome to connect with agencies or schemes aligned to your interests by scanning the QR code!



Crime Files: Tanah Merah Ferry Terminal Murder

Edwin Lim

In this edition of Crime Files, we find out how officers from the Criminal Investigation Department (CID) worked tirelessly round the clock with assistance from the Health Sciences Authority (HSA) and Royal Malaysia Police (RMP) to serve justice to the perpetrator involved in the Tanah Merah Ferry Terminal murder!

Grisly Find

In the early morning of 25 November 2016, the Police received a call requesting for assistance involving a female body found in a drain at the Tanah Merah Ferry Terminal. The victim, Mdm Maimunah Binte Awang, a 54-year-old cleaning supervisor at the terminal, was found with multiple injuries on her neck, head, and body. Mdm Maimunah was pronounced dead by paramedics at the scene.

Putting Two and Two Together

Officers from CID's Special Investigation Section sprang into action and commenced investigations into the incident. The investigators found out that Mdm Maimunah's daughter last saw her on 24 November 2016, and that the daughter had lodged a missing person report in the wee hours of 25 November 2016. Investigators also discovered that one of the cleaners had not reported to work. The cleaner was later identified as Ahmad Muin Bin Yacob, a 27-year-old Malaysian.

Preliminary investigations revealed that the cleaning company hired Ahmad Muin on 25 October 2016 on a temporary work permit. He was to report to Mdm Maimunah along with three other cleaners. Sometime in early November, Ahmad Muin was told that the company had to cut down the number of cleaners and had decided to terminate his work permit. As Ahmad Muin was due to get married in December, he pleaded with the company to retain him until he secured another job. Facing a job loss and struggling to finance his wedding, Ahmad Muin became desperate and resorted to borrowing money from his co-workers.

On 24 November 2016, at about noon, Ahmad Muin went to the cleaners' room and met Mdm Maimunah who was having her lunch. A dispute then broke out between both parties. In his anger, Ahmad Muin punched Mdm Maimunah in the face. He attempted to hit her again but was pushed back by Mdm Maimunah. Ahmad staggered back and saw a pair of grass cutters in a pail on the floor. He picked up the pair of cutters and thrust the blade into Mdm Maimunah's upper right chest. As Mdm Maimunah slumped to the ground, Ahmad Muin struck her head with the cutters' handle repeatedly. He stopped only when he noticed blood flowing out of Mdm Maimunah's head, and that she was gasping for air. Ahmad Muin then removed four pieces of gold jewellery that Mdm Maimunah was wearing and proceeded to push her body into a nearby drain. He had removed a drain cover, placed the body in the drain and replaced the drain cover in an attempt to prevent the body from being discovered. Ahmad Muin then fled the scene with Mdm Maimunah's mobile phone as well.

B4 | HOME

THE STRAITS TIMES | SATURDAY, NOVEMBER 26, 2016

Woman found dead in drain, murder suspected

Injuries found on Tanah Merah Ferry Terminal cleaning supervisor's body; gold jewellery she usually wore missing



Seow Bei Yi

A cleaning supervisor who is suspected to have been murdered was found dead in a 2m-deep drain at Tanah Merah Ferry Terminal yesterday morning.

Madam Maimunah Awang, 54, had become uncontactable the previous afternoon.

Her body was found lying behind a substation near her rest area, and there were injuries on her neck and stomach. The gold jewellery she usually wore was missing, said an employee at the ferry terminal.

Police were called at around 9.45am and the Singaporean woman was pronounced dead at the scene by paramedics about an hour

later at 10.39am.

The case has been classified as murder and investigations are ongoing. Some of her colleagues at the terminal cried when they heard what had happened.

"I last saw her (on Thursday) around 3pm, walking by. She said 'Hi' to me," said a 60-year-old colleague who declined to be named.

He recalled that she had been on her way to the cleaners' rest area at the substation, and nothing seemed out of the ordinary.

"She was always smiling," he said, adding that he "was shocked" to hear of her death.

"She was a very nice woman."

Another colleague in his 50s, who also did not want to be named, said Madam Maimunah was like a sister

to him. "We realised she was missing around 4pm and started looking for her around 7pm, but did not see her," he said.

The area behind the substation was dark at night, he explained.

He added that Madam Maimunah was a widow and had three daughters. She had worked at the terminal for around seven years.

The victim had earlier told one of her daughters that she would return home late on Thursday as she was

taking over a co-worker's night shift that would end at 10pm, said her colleague. Usually, her working hours were from around 7am to 5pm.

"I couldn't sleep that night and kept calling her phone. But I couldn't get through to her," he said.

Madam Maimunah, who was still in her uniform, was found in the morning by another cleaning supervisor. Another cleaner, Ms Wang Jinying, 45, said the victim had been her work supervisor. "She

was always good to us, although we had language differences."

When The Straits Times visited Madam Maimunah's home in Jurong West yesterday, her family was not in, but neighbours said she was often seen wearing a gold bracelet and necklace.

bysseow@sph.com.sg

Additional Reporting by Felicia Choo

Madam Maimunah's body being carried to a police van yesterday. She went missing on Thursday at the ferry terminal she worked at, and was found dead in a drain. ST PHOTO: LIM YAU-HEE

Source: The Straits Times © SPH Media Limited. Reprinted with permission.

Crossing Borders

Investigators attempted to contact Ahmad Muin, but to no avail. Calls made to Mdm Maimunah's phone were also unsuccessful. Determined to find their suspect, investigators conducted extensive investigations and discovered that Ahmad Muin had left Singapore for Malaysia on 24 Nov 2016.

The investigators immediately sought assistance from the RMP to track down Ahmad Muin and he was subsequently apprehended. The Singapore investigators met their Malaysian counterparts in Kuala Lumpur and took over custody of Ahmad Muin and returned to Singapore.

The Charges

With overwhelming evidence stacked against him, Ahmad Muin broke down and admitted to investigators his involvement in Mdm Maimunah's death. He also revealed that he had pawned all of Mdm Maimunah's jewellery in Malaysia for a total of RM8500 to fund his marriage and his gambling habits.

On 4 November 2020, Ahmad Muin was convicted of murder and sentenced to life imprisonment and 18 strokes of the cane.

Throughout the investigation, officers from the CID worked tirelessly round the clock to trawl through more than 100 hours of Closed-Circuit Television footage, interviewed more than 60 witnesses and processed more than 150 pieces of evidence gathered from the crime scene to ascertain the identity of the suspect. Close cooperation with forensics experts from the HSA and RMP officers were also instrumental in bringing the accused to justice.

Promoting **NEIGHBOURLY CONCERN**

- A **NEW CONCEPT** in Crime Prevention

Republished from *Police Life Magazine* Vol. 5 No. 4 May/June 1981 by Public Affairs Department, headings added for clarity.

The Community Watch Scheme (CWS), launched on 11 December 2021, subsumes the Neighbourhood Watch Zone (NWZ), first launched as the Neighbourhood Watch Scheme (NWS) in 1981.

While the scheme has evolved with time, the concept of community policing remains a core policing strategy for the Singapore Police Force's (SPF).

We revisit the instructional 1981 article on Neighbourhood Watch, detailing the six steps that police officers, who were Resident Committee (RC) members, were issued by the then Commissioner of Police (CP), Goh Yong Hong.

FROM KAMPONG TO PUBLIC HOUSING

Twenty years ago, in relatively undeveloped Singapore, there were the kampongs and slums where everybody knew everyone. A stranger who turned up in the village was immediately spotted, and any stranger who tampered with a neighbour's house was quickly noticed.

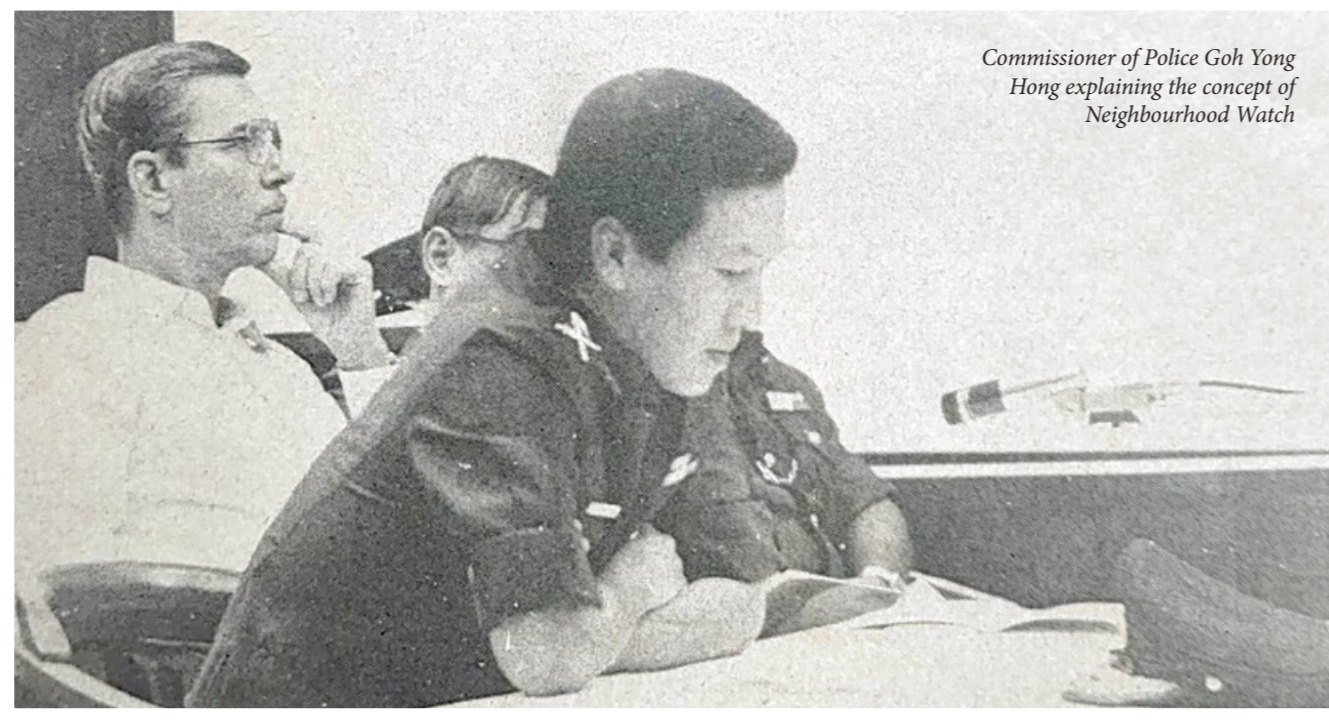
Today, the situation is different. Sixty-five to 70 per cent of the population lived in public housing. They tend to keep to themselves and mind their own business. At the same

time, they know how to keep up with their neighbours in terms of televisions, home renovations and so on. This result of rising affluence has compounded the problem of living in public housing — 'unneighbourliness'. But this must change, and the solution lies in the Residents' Committees (RC).

NEIGHBOURHOOD WATCH

It is against the backdrop of these developments that Police Commissioner Goh Yong Hong introduced the latest police

- 1981 Neighbourhood Watch Scheme (NWS)
- 1997 Neighbour Watch Zones (NWZ)
- 2015 Vehicles on Watch (VOW)
- 2019 Riders on Watch (ROW)
- 2021 Community Watch Scheme (CWS)



Commissioner of Police Goh Yong Hong explaining the concept of Neighbourhood Watch

concept in crime prevention — Neighbourhood Watch — in his address at the Police Academy lecture theatre on 4 June 1981 to divisional Officers-in-Charge (OCs), Admin Officers, crime prevention officers (CPOs) and police officers who are RC members.

Neighbourhood Watch is a joint effort by the Singapore Police Force and the RCs to create a scheme where a few immediate neighbours in each block of flats can exchange telephone numbers and inform each other about their daily routines so that they can keep an eye on each other's homes. "Residents must be educated to treat the corridors, stairways or lift areas as their domain, as property belonging to them. They just want to keep these areas clean, safe and devoid of loiterers, vandals, thieves and molesters," Mr Goh said in his address.

Mr Goh said the previous crime prevention emphasis on physical security was not wrong. But it was insufficient as a total strategy as the human factor was absent — not caring what happens along the corridor or at a neighbour's doorstep.

POLICE OFFICERS TO TAKE THE LEAD

Neighbourhood Watch is based on neighbourliness, and concern for the safety of the neighbourhood and police officers are asked to initiate it. Why? "First, as individuals and as a profession, we stand out amongst the community as their protector. The public sees us as representing authority, as good over bad. Second, we are talking about the problems of crime, and it is our primary duty to prevent crime. It is our specialised area, and the public expects us to take the lead," Mr Goh said.

To enable police officers to take the lead, guidelines and leaflets explaining the objectives and benefits of Neighbourhood Watch have been issued to all police officers who are RC members.

SIX-STEP GUIDELINES

The guidelines, which set out six steps, said police officers living in public housing estates "can and must play a crucial role in giving the project the initial impetus that is necessary to ensure its long-term success."

As the first step, the officer should visit his immediate neighbours on the same floor and introduce himself as an RC member and a police officer. He should give them a leaflet and explain the objectives of the project stressing the benefits of having a safe living environment at no cost and with no intrusion on their privacy. Residents who need time to think about joining the project should be given a form to fill and return to the officer in two or three days. This first step should be completed by 10 June 1981.

In all cases, residents should be persuaded to take part through a clear explanation of the simplicity and the

benefits of the project. They should not be made to feel compelled to take part.

The second step, which should be completed by 18 June 1981, is holding an informal discussion at the officers' home at a mutually convenient day and time. The officer should lead the discussion, and all those taking part should get to know each other and exchange telephone numbers and details of their family routine, such as what time their homes will be vacant, what time their children will be back from school and at what time, salesmen, maintenance workers or relatives are expected.

Officers who are able or unable to form groups should submit reports to their OCs, who would forward them to the Head of the Crime Prevention Division, Supt Tan Eng Bock. The officers will then attend the next RC meeting, explain how the group was formed and encourage other RC members to form similar groups. Where necessary, he will also advise and assist them.

As a fifth step, the officer should keep regular informal contact with his own group and monitor its progress. He should discuss problems that come up, give advice and resolve the problems with them. He should also encourage his neighbours so that their initial interest does not diminish.

As the last step, officers must submit three monthly reports covering July, August and September. The divisional OCs will submit these reports to Supt Tan, whose division will compile a collated report which will be circulated to all divisions.

In his monthly report, the officer should tick in the relevant boxes activities such as:

- helped look after each other's homes when left vacant
- escorted members' children home
- informed police of suspicious characters loitering about
- reported a crime to the police
- held get-together activity
- other activities

LAUNCH OF NEIGHBOURHOOD WATCH

The Neighbourhood Watch project will be launched in various constituencies in June and July, beginning with Aljunied on 8 June 1981. Although it will be initiated by CPOs and those officers in the RCs, it will be extended later to all officers given priority in public housing and later to all police officers.

As Mr Goh said in his address, the police have done well in combating crime by investigations, patrols, on the spot arrests and in promoting crime prevention, but "now we must forge ahead with this new concept of crime prevention — Neighbourhood Watch. We must succeed!"



A RISING TALENT IN TABLE TENNIS!

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In this instalment of "SPF Got Talent", *Police Life* shines the spotlight on Special Constable (SC) Josh Chua Shao Han from Jurong Division. SC Chua, who is currently serving his full-time National Service (NS) with the Singapore Police Force (SPF), has been representing Singapore in international Table Tennis competitions and raking up podium spots. Let's learn more about this rising star in the sport and what it takes for him to achieve his dreams!

Starting Young

Currently ranked 391st in the world, SC Chua started playing table tennis in Primary One, inspired by his elder brother, who was already in the sport. "My brother is a role model who I have always looked up to, and the drive to follow in his footsteps led me to represent my school in the sport," shared SC Chua. His passion for competitive table tennis was ignited in Primary Three, when he took part in his first local table tennis tournament, the Singapore Table Tennis Association (STTA)-SAFRA Table Tennis Championship. SC Chua managed to clinch the Gold Medal in the Under-9 Category in the tournament. Following that competition, he was invited to join the STTA Junior Development Squad (JDS) in the same year. The JDS team comprised players 12-years-old and below from different schools and zones, who were selected to be trained at a higher competitive level to represent Singapore at International age-group competitions.

Winning His Way to the National Team

After clinching the gold medal in another local tournament, SC Chua was chosen to represent Singapore in the International Table Tennis Federation (ITTF) Hopes Week, where paddlers below 12-years-old from all over the world competed together.

"That was my first international competition representing Singapore, and I managed to win a Bronze medal in my category," recalled SC Chua. From age 13 onwards, he pursued competitive table tennis, extending his national call ups to represent Singapore schools in the ASEAN School Games (ASG). SC Chua was eventually called up to the STTA Youth Team Squad (YTS), where paddlers in the mainstream schools were trained and given opportunities to represent Singapore in international competitions worldwide. It was two years later, in 2018, when STTA selected him to join the National Intermediate Squad (IS) of the National Team. "My team-mates and I made history when we became the first Singapore Junior Team to qualify for the ITTF World Junior Team competition," SC Chua recounted.

His passion drove him further and in 2019, SC Chua represented Singapore in his first-ever South East Asian (SEA) Games. At the Games, he won the SEA Games Men's Doubles Silver medal. In the same year, SC Chua also won the Bronze medal in the Boys' Doubles event during the World Junior (U18) Championships. "It was special because it was the first medal that Team Singapore attained in the World Junior Championships Boys' category," said SC Chua. In 2020, SC Chua and his partner were awarded the Sportsboy Team of the Year (Events) at the Singapore Sports Awards 2020.

Nothing Else but Table Tennis

To SC Chua, table tennis is much more complex than what meets the eye. "I played a lot of sports when I was young,

including football, badminton, basketball and swimming, but nothing attracted me more than table tennis," further adding that the elements of spin, speed, angle and placement of the ping pong ball always intrigued him. "The satisfaction and sense of achievement I get when I outplay my opponent using all these elements remain one of the biggest factors that make table tennis so special to me," exclaimed SC Chua.

No Easy Road to Success

Despite his successes on the big stage, SC Chua highlighted that his sporting journey was not one without challenges. "It was really tough juggling between my studies and the long hours of training. There were times where I had to miss school lessons due to the extensive training for international competitions," recalled SC Chua.

"I am very fortunate to have supportive and understanding teachers as well as classmates who were always willing to help me get through my schoolwork and missed lessons. Apart from their support, I have also learnt the importance of effective time management so as to better juggle between my training and studies," said SC Chua. Another person that SC Chua accredited was his table tennis coach, Mr Li Shu He, who served as a mentor and guided him on overcoming the tough times.

Juggling Life in the SPF and Table Tennis

Currently serving in Jurong Division as a Staff Assistant to Commander, SC Chua shared that that his colleagues and supervisors are very supportive of his sporting career too: "Owing to the strong support and understanding from my supervisors and colleagues, I have been able to manage my NS obligations and training for my competitions well." Despite the strong support that he gets for his sporting career, SC Chua also highlighted that it is equally important to be responsible in his policing duties as well, making sure that he delivers on the tasks which were assigned to him. He reflected that his NS stint in the SPF has taught him to see things from different perspectives and understand his strengths and weaknesses better: "My NS experience to date has also been fruitful as it has helped to develop my communication skills. I am now more articulate in discussing and communicating with my coach on what I can do better in my training."

So, What's Next?

"My immediate goal now is to compete in more major tournaments and to try my best to get onto the podium for Singapore!" declared SC Chua. He went on to say that "I want to continue training hard for the remainder of my NS time till my Operational Ready Date, and hopefully represent Singapore in next year's SEA Games in Vietnam and the Asian Games in China. Finally, I hope that one day I can represent my nation in the Olympics and make Singapore proud."



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