



# STAY

# SAFE

A CRIME PREVENTION BOOKLET FOR MIGRANT WORKERS



# DON'T BE A VICTIM OF CRIME



**SINGAPORE  
POLICE FORCE**  
SAFEGUARDING EVERY DAY

# Foreword

**Welcome to Singapore!**

**Singapore is a home to a diverse community, including a significant population of migrant workers who are here in search of better opportunities and a brighter future.**

**This guidebook “*Stay Safe*” is a timely and important resource for migrant workers and anyone who is concerned about the welfare of migrant workers. It covers a range of topics, from understanding the different types of crimes that migrant workers may be vulnerable to, to providing guidance on how to stay safe and report incidents of crime. It also serves as a reminder of the severe penalties that individuals may face if they are found guilty of committing a crime and provides useful information on the support networks available to them.**

**I urge you to take the time to read and share the information in this guidebook with your friends as we work together with the migrant worker community to create a safer Singapore for everyone to enjoy.**

**Senior Assistant Commissioner of Police (SAC) Gregory Tan**

**Director Operations**

**Singapore Police Force**

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## ADD

- ❖ Download ScamShield app
- ❖ Add security features



## CHECK

- ❖ Check for scam signs
- ❖ Check with official sources
- ❖ Check self



## TELL

- ❖ Report to authorities
- ❖ Tell family and friends



**ACT represents 3 simple anti-scam actions ADD, CHECK, TELL, that everyone can take to keep ourselves safer from scams.**

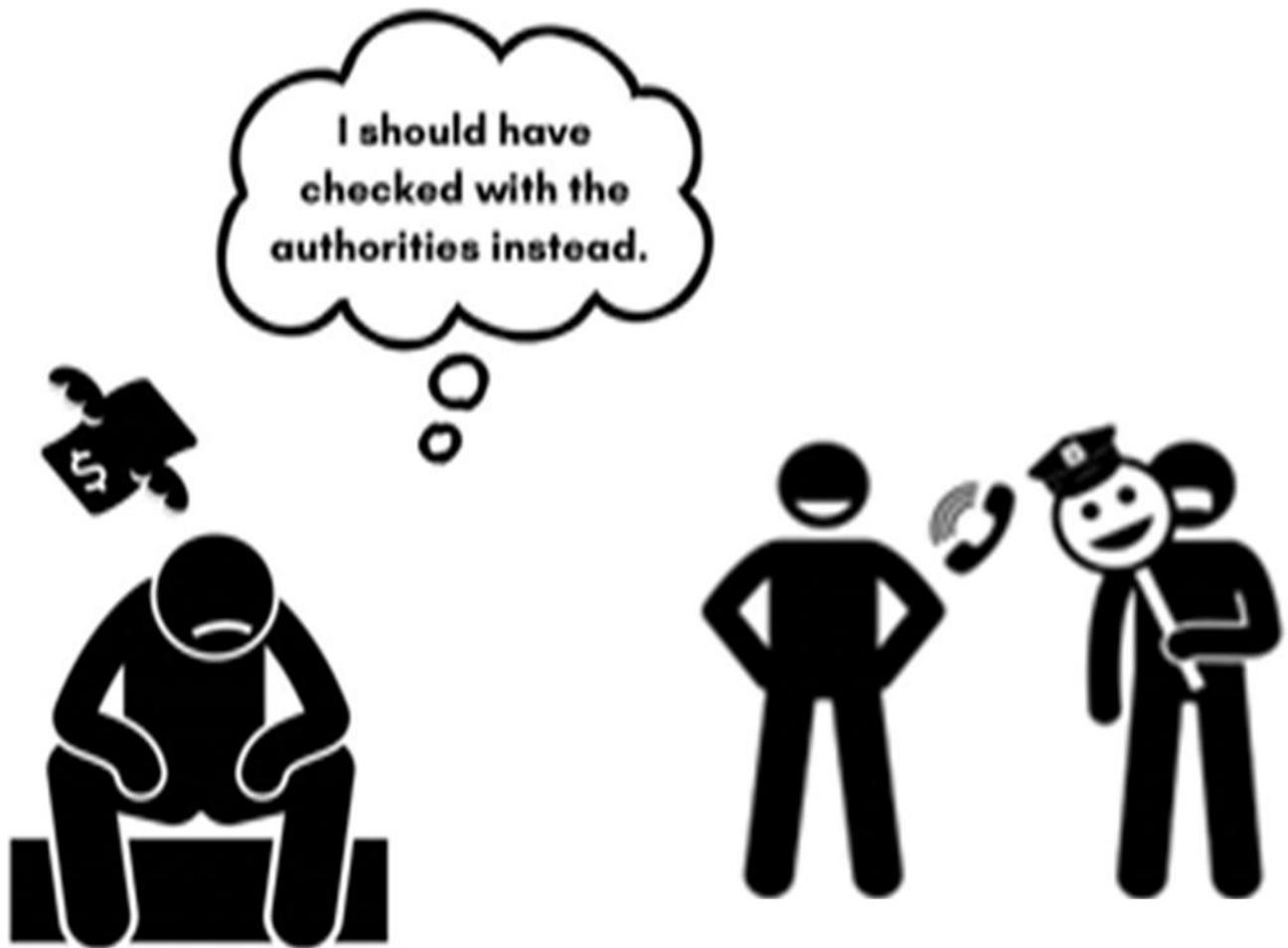
- ✓ **ADD** Scamshield app and security features
- ✓ **CHECK** for scam signs and with official sources
- ✓ **TELL** authorities, family and friends about scams



# **SCAMSHIELD**

## **5 Reasons to ADD the ScamShield app**

- ✓ **Free-to-download and free-to-use**
- ✓ **Available for all phone devices**
- ✓ **Detects scam SMSes and blocks scam calls from blacklisted scam numbers**
- ✓ **Convenient channel for reporting scams**
- ✓ **Valuable opportunity to equip yourself and your fellow colleagues with additional protection from scams**



## **CRIME PREVENTION ADVISORY**

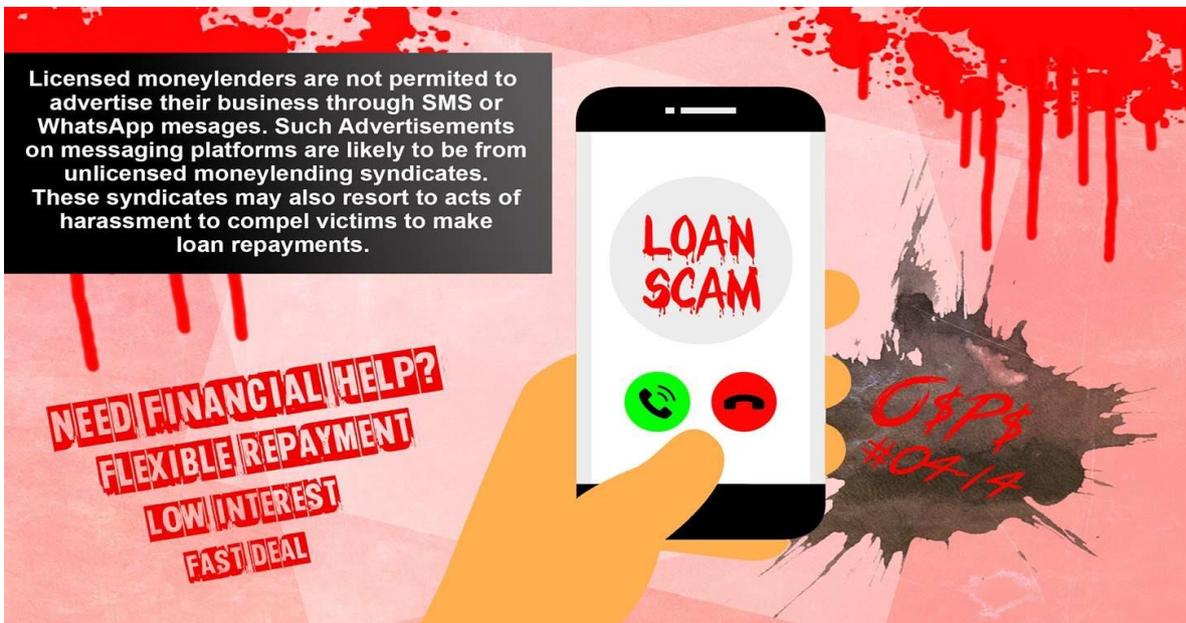
- ✓ No government agency will ask for your personal or banking information through a telephone call or social media
- ✓ Never disclose your personal details (FIN) and banking details to anyone
- ✓ Contact the relevant government agency to verify
- ✓ Report any unknown transactions to your bank immediately



## **CRIME PREVENTION ADVISORY**

- ✓ **Be wary of good deals**
- ✓ **Buy from authorised sellers or reputable sources with good ratings and reviews**
- ✓ **Choose cash payment upon delivery**

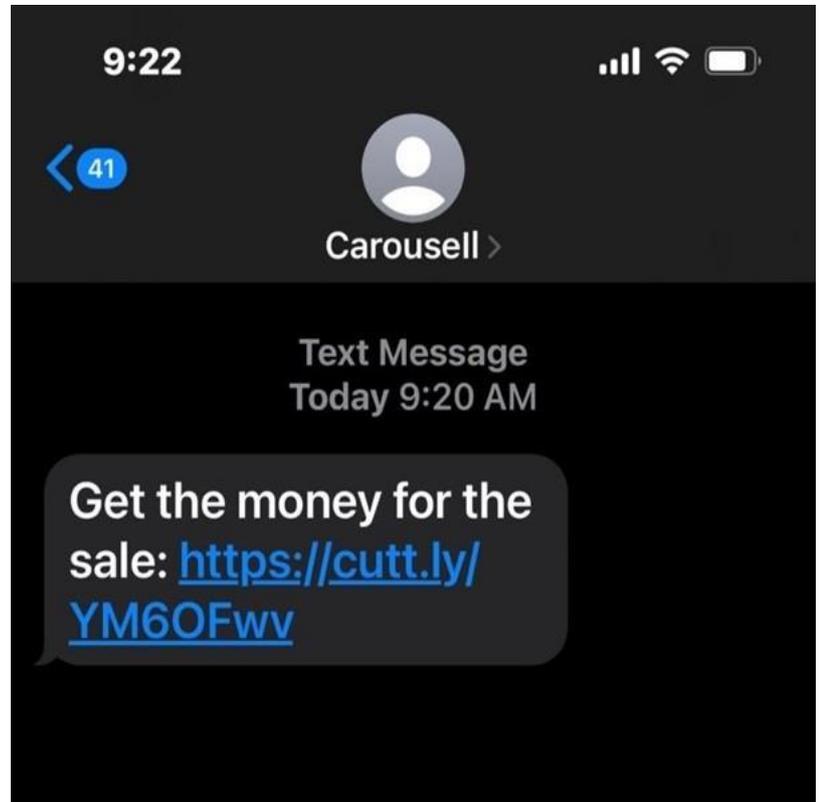
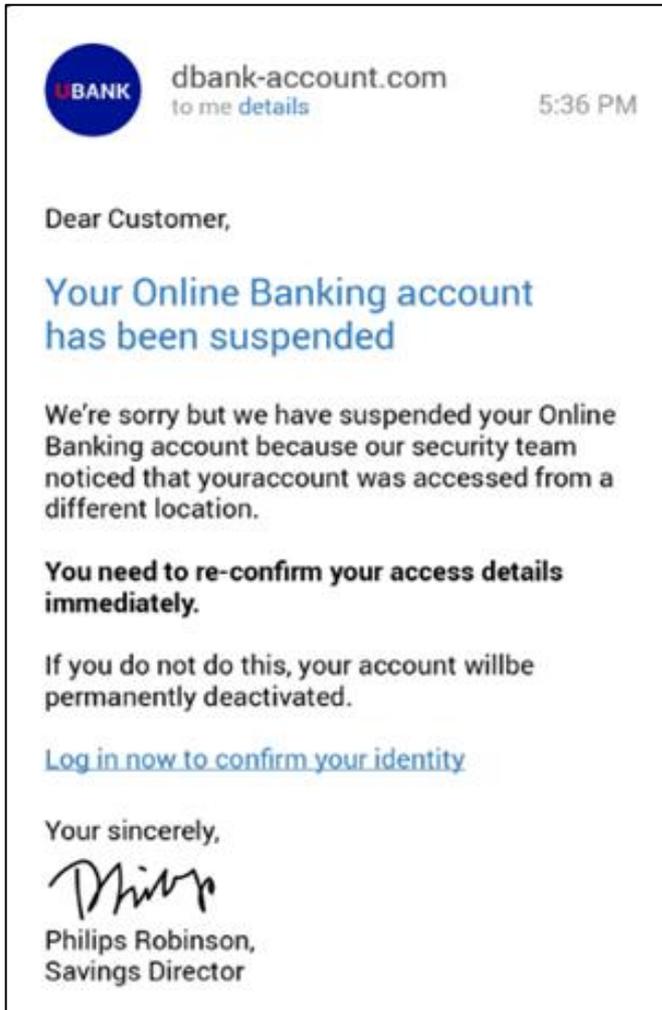
# Loan Scam



Licensed moneylenders are not permitted to advertise their business through SMS or WhatsApp messages. Such Advertisements on messaging platforms are likely to be from unlicensed moneylending syndicates. These syndicates may also resort to acts of harassment to compel victims to make loan repayments.

## **CRIME PREVENTION ADVISORY**

- ✓ Licensed moneylenders would not ask for advance payment in processing the loan
- ✓ Licensed moneylenders are not allowed to offer loans via text messages, phone calls or social media platforms



## **CRIME PREVENTION ADVISORY**

- ✓ Don't click on URL links provided in unsolicited emails or SMSes
- ✓ Always verify the authenticity of the information with official websites or sources
- ✓ Never disclose your personal or Internet banking details and OTP to anyone

# SCAM ALERT

BRINGING YOU THE LATEST SCAM INFO



## **Tell the authorities to report the scam**

- ✓ **Report the scam by calling the Police Hotline or submitting the information online at [www.police.gov.sg/iwitness](http://www.police.gov.sg/iwitness)**
- ✓ **Report and block the suspicious accounts or profiles where you encountered the scam**
- ✓ **Report the scam to the ScamShield app to keep others safe**

## **Check with official sources to determine if it is a scam**

- ✓ **For more information on scams, members of the public can visit [www.scamalert.sg](http://www.scamalert.sg) or call the Anti-Scam Helpline at 1800-722-6688**

## Tell the authorities to report the scam

- ✓ Inform your bank to try to stop the money transfer out from your account before reporting to the Police
- ✓ You may want to report to your employer or MOM and report the scam calls and messages via the ScamShield app
- ✓ Check for scam signs by visiting the [ScamAlert website](https://www.scamalert.sg)
- ✓ Tell your family and friends about scams by subscribing and sharing the latest scam alerts

Fighting scams is a community effort.  
*Together, we can ACT Against Scams to safeguard our community!*

**Get the latest advice. Visit [www.scamalert.sg](https://www.scamalert.sg) or call the Anti-Scam Helpline at 1800-722-6688.**

**Report scams.** Call the Police Hotline at 1800-255-0000 or submit information online at [www.police.gov.sg/iwitness](https://www.police.gov.sg/iwitness). All information will be kept strictly confidential.



Download the free ScamShield app  
Detect, block and report scams with the ScamShield app.



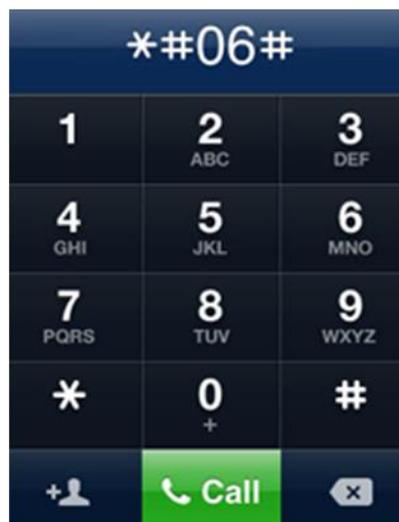
# Other Safeguards

## Beware of Individual Impersonating Police Officers



- ✓ Singapore Police Force officers are issued with an official warrant card
- ✓ You may verify the identity of the Police officer against his/her warrant card by calling 999

## Know Your Mobile Phone's IMEI (International Mobile Equipment Identity)



- ✓ IMEI is a group of 15 or 17 digits unique to each mobile phone
- ✓ Key **\*#06#** on dial pad to check IMEI number
- ✓ Keep a record of IMEI for reference

# What Will Happen If You Commit A Crime?

## You May Be



**Caned**



**Put to jail**



**Fined**



**Repatriated**

# Theft in Dwelling



**ALWAYS** ensure that your valuables are not left unattended



**ALWAYS** secure your valuables in your lockers



**ALWAYS** lock your door when you are away, even for a short while

**PENALTY**

**Theft in dwelling is punishable with a jail term of up to 7 years and/or a fine.**



Lock your bicycle with a good lock such as the U-Lock



**LOCK IT  
or LOSE IT**

Your bicycle is assessed to be **"AT RISK"** due to one or more of the reasons below:

- X** Not secured appropriately
- X** Not secured with a good quality lock

**Keep It Safe!**



Always lock your bicycle at a designated bicycle bay

**PENALTY**

Bicycle theft is punishable with a jail term of up to 3 years and/or a fine.



- ✓ **Don't show your cash or valuables in public**
- ✓ **Avoid walking alone through dimly lit, quiet and secluded places**

**PENALTY**

**Robbery is punishable with a jail term of up to 14 years and/or caning of not less than 12 strokes.**



## DON'T DO IT!

**PENALTY**

Outrage of modesty is punishable with a jail term of up to 3 years and/or a fine and/or caning.



## **DON'T DO IT!**

**PENALTY**

Indecent exposure is punishable with a jail term of up to 3 months and/or a fine up to S\$2000.

- ✓ Drink responsibly
- ✓ Control your emotions
- ✓ Resolve matters amicably



**DON'T DO IT!**

**PENALTY**

Assault is punishable with a jail term of up to 12 months and/or a fine up to S\$5,000.

Public nuisance is punishable with a fine of up to S\$2,000.



**STEALING IS WRONG.**

**DO NOT DO IT!**

**PENALTY**

Shop theft is punishable with a jail term of up to 7 years and/or a fine.

# Criminal Trespass



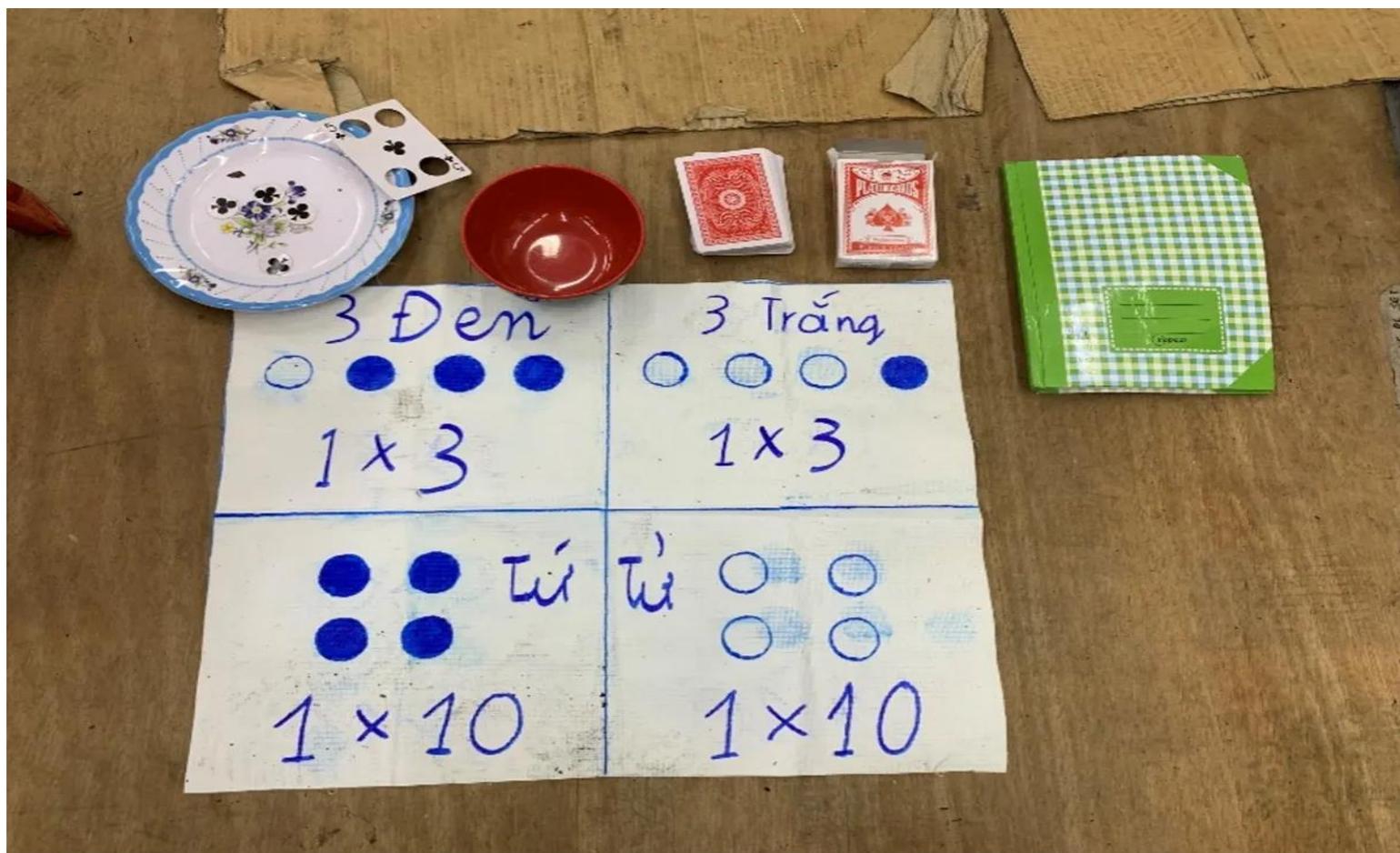
# DON'T ENTER

**PENALTY**

**Criminal trespass is punishable with a jail term of up to 3 months and/or a fine up to S\$1,500.**

**DON'T  
COMMIT  
CRIME**

# Illegal Public Gambling



**DON'T BE INVOLVED IN  
PUBLIC GAMBLING**

**PENALTY**

**Illegal public gambling is punishable with a jail term of up to 6 months and/or a fine of up to S\$10,000.**



**No Consumption of Alcohol in Public Places from  
10.30pm to 7am Daily**

**PENALTY**

**Consuming liquor beyond permitted hours is punishable with a fine of up to S\$1,000 for a first-time offender.**

**Repeated offenders face a fine of between S\$1,000 to S\$2,000 and/or jail for up to 3 months.**

## 2 Liquor Control Zones



**Boundary of Little India  
Liquor Control Zone**



**Boundary of Geylang  
Liquor Control Zone**

**x No Consumption of Liquor in Public Places**

- From 7am on Saturday to 7am on Monday
- From 7pm on Eve of the Public Holiday to 7am of the day after the Public Holiday



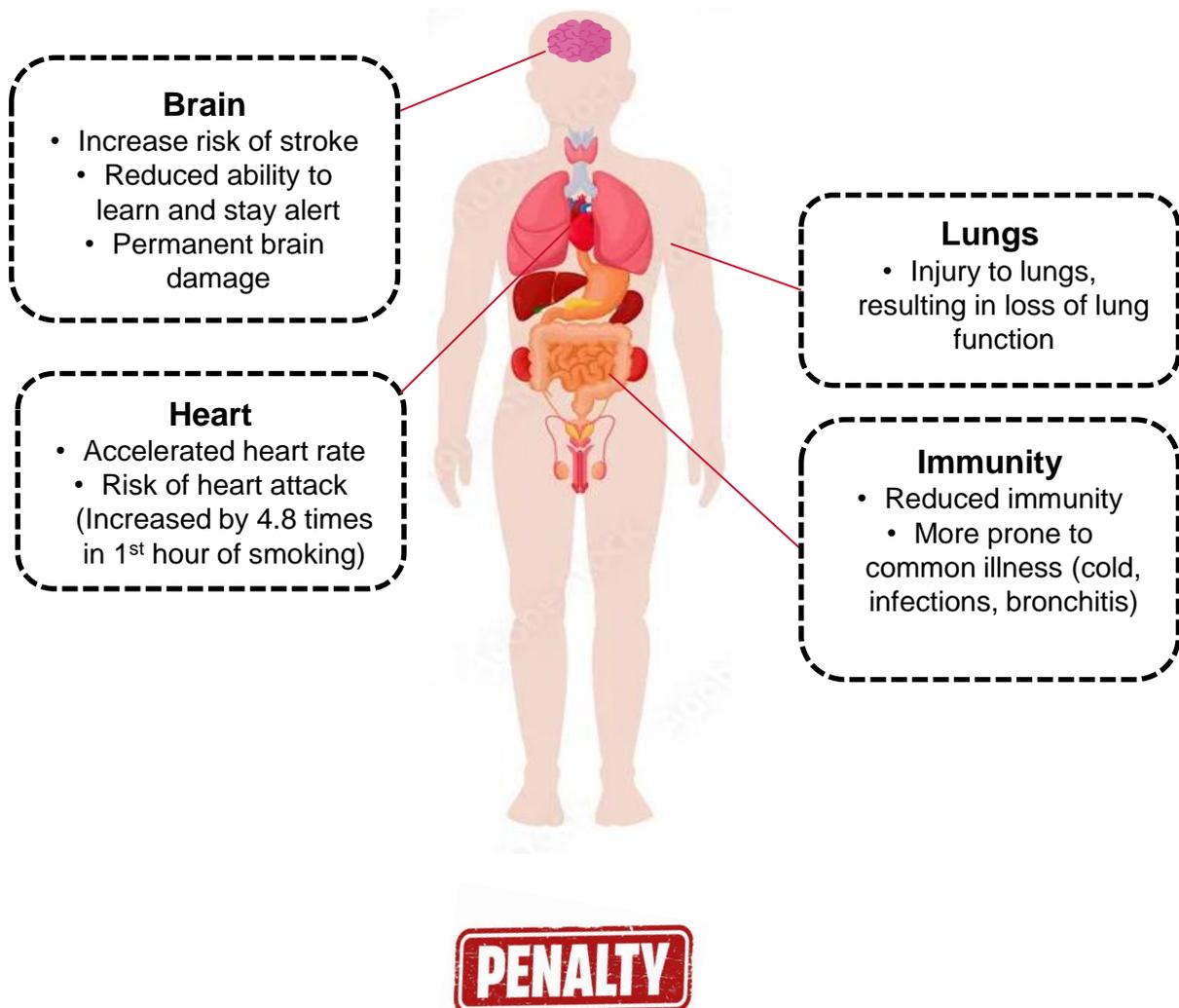
**Consuming liquor within Liquor Control Zones is punishable with a fine of up to S\$1,500 for a first-time offender.**

**Repeated offenders face a fine of up to S\$3,000 and/or jail for up to 4.5 months.**

**Say NO to Drugs!  
Don't Do Drugs!**

**Common drugs being misused:  
Cannabis, Meth and Heroin**

## Effects and Dangers



**Offenders convicted of drug consumption will have their work permit cancelled. For more serious offences like drug trafficking, offenders may be sentenced to prison, caning and the death penalty.**

# SAY NO TO DRUGS!

**Effects & Dangers**

- Breathing Problems
- Poor Balance and Coordination
- Anxiety
- Study Difficulties
- Paranoia
- Lowered IQ
- Depression
- Risk of Stroke
- Slow Reaction
- Cannabis Arteritis
- Confusion
- Schizophrenia

**Don't be fooled by what you think it is.  
Just one try will have you hooked!**

Offenders convicted of drug consumption will have their work permit cancelled. For more serious offences like drug trafficking, offenders may be sentenced to prison, caning and the death penalty.

For those who have been approached to try drugs or wish to report suspected drug abuse, call CNB at 1800-325-6666



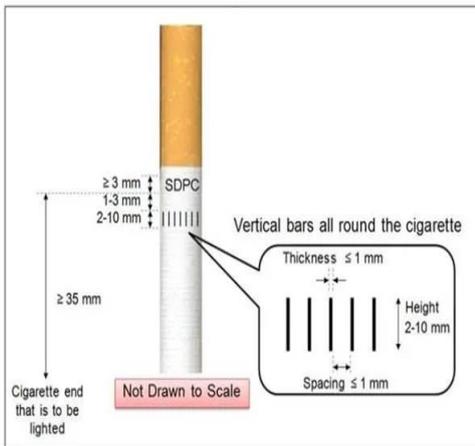
**CNB**  
For a Drug-Free Singapore



**SINGAPORE  
POLICE FORCE**  
SAFEGUARDING EVERY DAY



# Duty-Unpaid Cigarettes



- X Don't buy or sell duty-unpaid cigarettes**
- X Singapore duty-paid cigarettes have the 'SDPC' mark and vertical bars on the cigarette stick**

**PENALTY**

**Punishment for any dealings with duty-unpaid cigarettes under customs act is punishable with a fine of up to S\$5,000 and/or jail of up to 6 years and/or repatriation.**

## Vaping



**Possession, use, or purchase of vaporisers/chewing tobacco in Singapore is an offence.**

**PENALTY**



**Punishable by a maximum fine of \$2,000 upon conviction under tobacco (control of advertisements and sale) act 1993.**

# Duty-Unpaid Cigarettes



## DON'T LIGHT UP TROUBLE

BUYING, SELLING, CONVEYING, STORING, POSSESSING OR DEALING WITH DUTY-UNPAID CIGARETTES ARE SERIOUS OFFENCES UNDER THE CUSTOMS ACT AND GOODS AND SERVICES TAX ACT.

**FINE UP TO \$5,000 AND/OR JAIL SENTENCE**

TO REPORT ANY ILLEGAL CIGARETTE ACTIVITIES,  
CALL 1800-233 0000 OR EMAIL US AT [CUSTOMS\\_INTELLIGENCE@CUSTOMS.GOV.SG](mailto:CUSTOMS_INTELLIGENCE@CUSTOMS.GOV.SG).



# Useful resources



## Ministry of Manpower

Your source for manpower-related information and services in Singapore



Website



## FWCMOMCARE

Quick access to information for migrant workers and allows migrant workers to use the 'Talk to MOM' function for assistance



iOS



Android



Consult MOM via Zoom if you are having problems



Zoom



## Police@SG

Access to useful information such as the latest crime news, nearest police station, submit crime information through i-Witness



iOS



Android



## SGSecure

Receive alerts during major emergencies, seek assistance or provide information to the authorities



iOS



Android

# Useful resources



## Scamshield

Allow users to automatically block scam calls and detect scam messages



iOS



Android



## Scam Alert

Get to know more on scams and scam-related advisories



Website



## Fight Scams!

Join the Telegram group to receive the latest scam alerts (for Singapore only)



Telegram



## myResponder

To alert members of the public to nearby fire and medical cases



iOS



Android

# Helplines

<b>Police</b>	<b>999</b>
<b>Singapore Civil Defence Force</b>	<b>995</b>
<b>Non-emergency Ambulance Services</b>	<b>1777</b>
<b>Central Narcotics Bureau (CNB)</b>	<b>1800 325 6666</b>
<b>Immigration &amp; Checkpoints Authority (ICA)</b>	<b>63916100</b>
<b>Ministry of Manpower (MOM)</b>	<b>64385122</b>
<b>National Environment Agency (NEA)</b>	<b>62255632</b>
<b>Migrant Workers' Centre (MWC), 24 hours</b>	<b>65362692</b>
<b>Humanitarian Organisation for Migration Economics (H.O.M.E)</b>	
- Hotline for Domestic Workers	<b>97873122</b>
- Hotline for Migrant Workers	<b>63415535</b>
<b>Samaritans of Singapore (SOS)</b>	<b>1767</b>

## Embassies and High Commissions

<b>High Commission for the People's Republic of Bangladesh</b>	<b>62550075</b>
<b>Embassy of the People's Republic of China</b>	<b>64712117</b>
<b>High Commission of India</b>	<b>67376777</b>
<b>Embassy of the Republic of Indonesia</b>	<b>67377422</b>
<b>High Commission of Malaysia</b>	<b>62350111</b>
<b>Embassy of The Republic of the Union of Myanmar</b>	<b>67350209</b>
<b>Embassy of the Republic of the Philippines in Singapore</b>	<b>67373977</b>
<b>High Commission of Sri Lanka in Singapore</b>	<b>62544595</b>
<b>Royal Thai Embassy Singapore</b>	<b>67372475</b>
<b>Embassy of Vietnam in Singapore</b>	<b>64625938</b>