

**POLICE
LIFE**

THE SINGAPORE POLICE FORCE MAGAZINE

2022 / ISSUE 5

NDP 2022

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Together*

Majulah!



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BUILT UPON
200 YEARS
OF PROGRESS.**



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ABIRAMI NAIDU

Police Patrol Dog
KAY

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K-9
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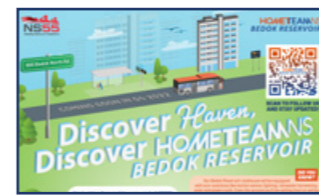
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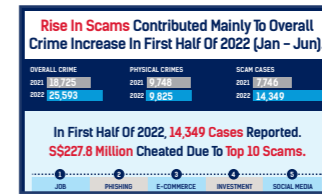
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Crisis Negotiation Unit

Salute to the Lionhearts!

✎ Leow Su Ling 📷 Roger Yue III

The Crisis Negotiation Unit (CNU) of the Singapore Police Force (SPF) is tasked with responding to critical events where the application of crisis communication skills and specialised training can save lives and bring about other positive outcomes. Such events include hostage incidents, barricaded incidents and attempted suicides.

First established in 1994 as the Negotiation Team, it was reorganised in 2002 to upgrade its capabilities and renamed the CNU. The CNU has since assisted in defusing various incidents over the decades.

To commemorate the CNU's 20th anniversary and get more insights into its work, Police Life spoke with Deputy Superintendent of Police (DSP) Samantha Xu, a CNU Team Leader, and her fellow CNU officer Assistant Superintendent of Police (ASP) Nadiah Ismail about their experiences as CNU officers.



▶ **DSP Samantha Xu** has served with the CNU for 11 years.



▶ **ASP Nadiah** has been with the CNU for two years.

Police Life (PL): What does it take to be a CNU officer?

DSP Xu: It means having a heart for saving lives and being able to think on your feet while carrying out our negotiation strategy effectively during a crisis.

PL: What's the most memorable case you've attended to as a CNU officer?

DSP Xu: When I was a junior negotiator, I had to negotiate with a man who was suffering from schizophrenia and wielding a knife inside his HDB flat. He was communicative with me, but his temperament was erratic. As I was focused on talking with him, I didn't realise how close I was to the gate of the flat until my teammate pulled me back to safety. This incident was memorable for me as it reinforced the importance of having a strong team to watch out for one another's safety.



There was another incident that left a deep impression on me. My team was attempting to engage with a person in distress but weren't able to prevent him from falling from height. Following this incident, my team members were very supportive of one another. This allowed me to process my emotions and go on to engage those in distress during other incidents. We're not

able to anticipate the outcome of every engagement, but this is a responsibility that we bear as negotiators. While we may not be able to predict the outcome in every engagement, it isn't for want of trying.

PL: Have the CNU's negotiation methods changed over time?

DSP Xu: We've become more adaptable over the years. For example, we can now conduct negotiations via text messaging or video calls, which was more difficult for us in the past.

PL: What gives you the greatest satisfaction as a CNU Team Leader?

DSP Xu: Being able to support my team in their crisis negotiation journey and guiding our newer negotiators. A senior CNU officer told me at the start of my negotiation career, "If your heart doesn't beat faster when you get an activation message, you shouldn't be doing this work." Through my years at CNU, I realise that this is true no matter how long we've been negotiators. It comes down fundamentally to us caring about people and saving lives.

PL: What advice do you often share with newer CNU officers?

DSP Xu: Crisis negotiations aren't for the faint-hearted. However, if this is something you truly care about doing, remember that we can't always control the outcome of an engagement. When we are activated to handle an incident, we just have to give our best.

PL: Why did you decide to be a crisis negotiator?

ASP Nadiah: I'm inspired by the power of empathy. I tend to look for holistic solutions through the interests and perspective of the person I'm engaging with. I decided to be a crisis negotiator to develop my negotiation skills further and help others through empathy.

PL: What's the assessment process and training like at the CNU?

ASP Nadiah: The assessment is very challenging as we're constantly being tested. Every action we take can affect the outcome of an incident. I'm grateful that in such a stressful environment, I am always able to persevere and withstand the challenges facing me. Our training keeps us updated on the current state of crisis negotiations and helps us further sharpen our skills.

PL: How does being a negotiator enhance your Policing work?

ASP Nadiah: As a negotiator, I get to see many different aspects of life. I can delve deeper into understanding others, build positive rapport and



practise my communication and conflict management skills. These can all be applied to my regular policing work.

PL: What do you love about being a member of the CNU?

ASP Nadiah: I love the camaraderie we share. The bond forged among team members during moments of crisis is impactful and helped me to realise that "Who cares, wins." It's important to be sincere during a crisis negotiation; it's something that people can feel. What matters to me is the comfort and trust that I can give to someone in distress.

National Service

Bonds for Life

✍ Leow Su Ling

📷 Singapore Police Force

Every year, young Singaporean men enlist as Full-time Police National Service Officers to serve the nation. From training together to protecting lives and property while on patrol, these officers forge strong bonds through their National Service (NS) experience.

Police Life hears from the 7th batch of Singapore Police Force (SPF) Officer Cadet Trainees (OCTs) from 1982, whose ties have remained close through the decades.

Generations of Strength

In 1982, 96 young men reported for NS as the 7th batch of SPF OCTs. They were split into four squads and reported to their Company Commander,

OCTs from Squad 4 from the 7th OCT batch in ceremonial attire, together with their Squad Instructor Corporal (Ret.) Mohd Rafit Bin Aboo Bakar. One notable graduate is Mr Masagos Zulkifli Bin Masagos Mohamad, Minister for Social and Family Development, Second Minister for Health & Minister-in-charge of Muslim Affairs (first row, second from left).

Mr Sri Kanthan Chelliah, who retired in 2004 as a Senior Station Inspector (2). These bright-eyed OCTs were groomed into dedicated officers who would go on to contribute to society even after their policing days.

The OCTs had completed their Basic Military Training before being posted to the Old Police Academy (PA) for the nine-month Officer Cadet Course. After passing out from the Academy, they were assigned various operational roles within the SPF, serving their NS from 1983 to 1984.

"My NS stint was an eye-opening experience," recalled Mr Gerald Chew, a 19-year-old fresh out of school when he joined the SPF. After completing his OCT training, Mr Chew was posted to Toa Payoh 'B' Division as an Investigation Officer. "Our focus was always on protecting the victim, no matter how challenging our work was," he shared.



Now an advocate with a law firm, Mr Chew looks back on his NS days with pride: "Becoming a Senior Officer at a young age quickly helped me to become more responsible and mature."

This sense of pride was echoed by fellow OCT Mr Richard Koh. "Our experience as OCTs taught us essential life lessons such as working together as a team and embracing discipline," he recalled.

Now retired, Mr Koh shared that during his NS days, he was tasked to conduct planning for major events such as the National Day Parade and Chingay Parade. "This came in helpful when I moved on to the next phase of my life in university and work," he said.

40 Years Later...

In July 2022, the 7th OCT batch gathered at HomeTeamNS Bukit Batok to renew their ties. This was their fourth gathering since their inaugural reunion in 2007 to commemorate their 25th anniversary.

The 7th OCT batch has several notable members in its ranks, among them Assistant Commissioner of Police Yap Shao Ping, Deputy Director, Home Team School of Criminal Investigation; Senior Assistant Commissioner of Police Puvanesvaran K, Director, Police National Service Department; and retired Commissioner of Prisons Soh Wai Wah, now Principal and Chief Executive Officer of the Singapore Polytechnic.

Batchmates who couldn't attend sent videos conveying their well wishes. This included Minister Masagos Zulkifli, who was overseas at that time.



Reflecting on the bond shared by the 7th OCT batch, Mr Koh noted that what united them was their commitment to give their best: "Society has become more complex and the SPF faces new challenges, but NS remains a vital part of life in Singapore and the commitment of our officers remains unchanged."

The gathering saw more than 30 former officers coming together, with three having returned from overseas just for the reunion in July 2022.



The Legend of Old PA

We hear from the man who inspired generations of Police trainees, Senior Station Inspector (2) (Ret.) Sri Kanthan Chelliah. Having joined the SPF in 1971, he sharpened his philosophy on training and discipline as a trainer at the Old PA before retiring in 2004.

Police Life (PL): What was a typical day like for you as a trainer back in the Old PA?

Mr Sri Kanthan Chelliah: I woke up at 4 am during weekdays to prepare for a run with my trainees at 5 am. We'd run along Denham Road to Upper Thomson Road, continue on to MacRitchie Reservoir and then go back to the Old PA through Bukit Brown Cemetery. The distance was about 15km. My trainees would then go to their classes, and I'd bring them for an evening run after their lessons.

PL: What was your philosophy when it came to training?

Mr Sri Kanthan Chelliah: I strove to be a role model for my trainees. If I expected my trainees to do something, I had to be able to do it first. I told my trainees constantly that they'd become leaders someday, and that they must believe in themselves too.

PL: You had a reputation as a caring instructor who focused on discipline. What were your values as a trainer?

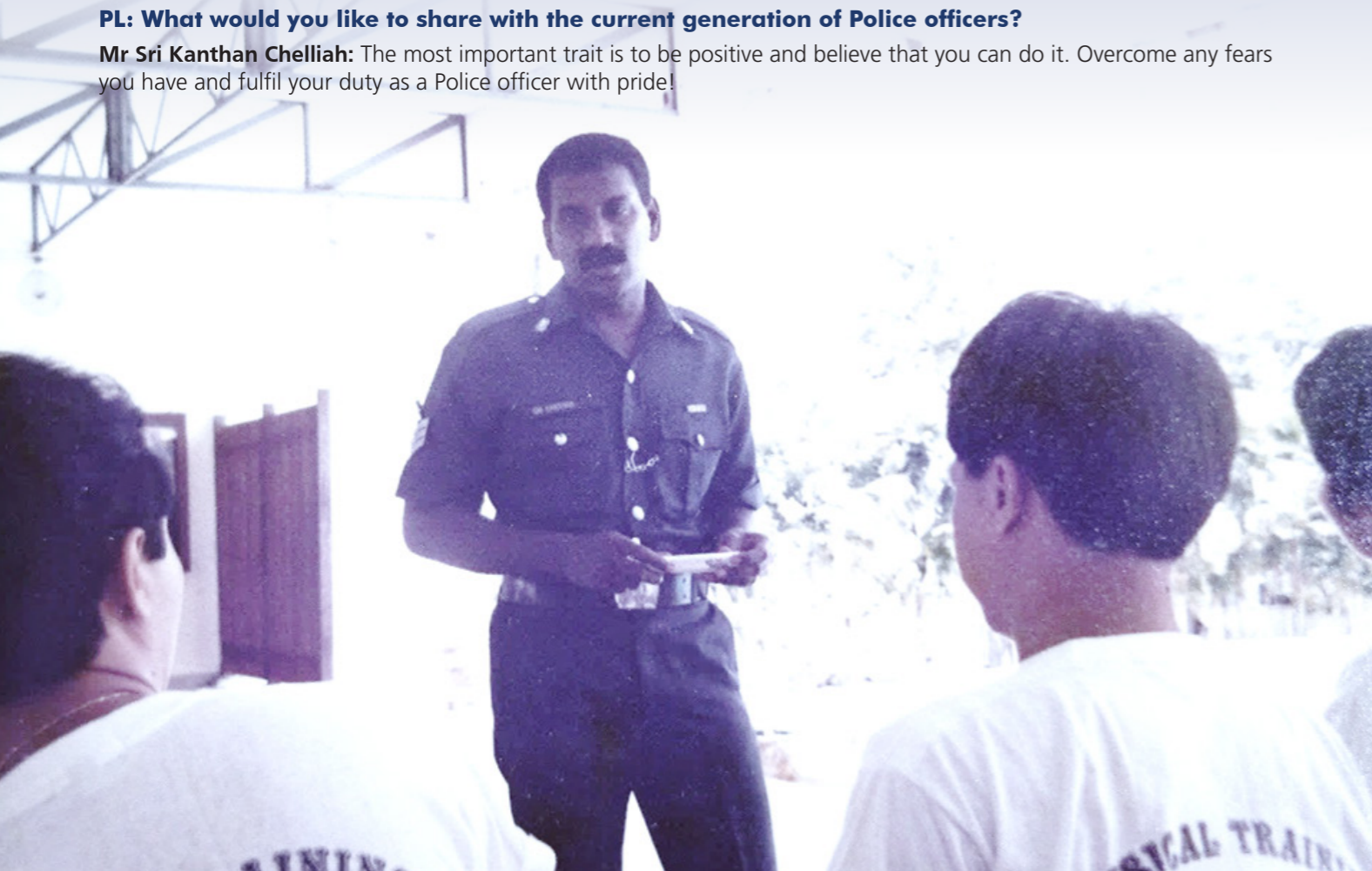
Mr Sri Kanthan Chelliah: I was highly passionate about my job as it gave me the opportunity to impart my knowledge to the trainees. As a trainer, I knew I had to be strict while conducting my training. However, I always viewed the trainees as my friends, as we're all brothers in blue.

PL: What did you do after retiring from the SPF in 2004?

Mr Sri Kanthan Chelliah: I joined an auxiliary police force and trained auxiliary officers until 2014. Nowadays, I go to the gym four times a week and also serve as a grassroots leader. I enjoy bringing residents for a 5km-walk every fortnight!

PL: What would you like to share with the current generation of Police officers?

Mr Sri Kanthan Chelliah: The most important trait is to be positive and believe that you can do it. Overcome any fears you have and fulfil your duty as a Police officer with pride!



SCAN TO FOLLOW US
AND STAY UPDATED!

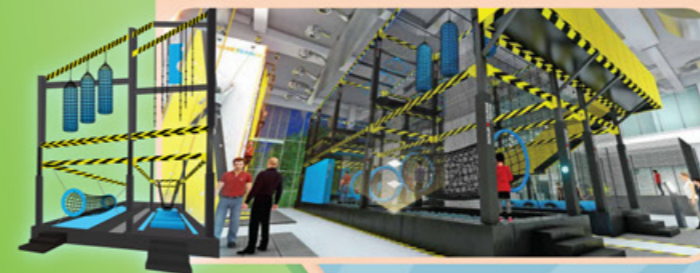
Discover Haven, Discover HOMETEAMNS BEDOK RESERVOIR

I'm looking forward to year-end of 2022!
One highlight for HomeTeamNS now
is the opening of our Bedok Reservoir
clubhouse, the only reservoir-fronting
clubhouse in Singapore!

DID YOU KNOW?
Our Bedok Reservoir clubhouse will be equipped with eco-solutions like motion sensor lighting, rainwater harvesting, solar and green roofs. Even the ground you'll be setting foot on will be made of sustainable concrete mix! We're all about sustainability!



Compete with your friends at our **Indoor Activity Arena** featuring Singapore's first score-tabulated gamifier system and experience the Augmented-Reality (AR) bouldering wall and trampoline, making playtime more interactive!



Get fit through fun and vibrant ways at **Fitness Workz**, a CrossFit haven. Our one-of-a-kind functional rig at both the indoor and outdoor workout areas encapsulates a brand new interactive fitness experience.



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Rain or shine, you can expect to have some high-thrill splashing fun at Singapore's first **Indoor Water Adventure Centre**, equipped with a multi-challenge aqua course, laze pool, scramble net obstacle and more!



The Trainers

Who Perfect Our NDP Contingents

 **Domnic Dass**  **Singapore Police Force**

Every year, the Singapore Police Force (SPF) is represented at the National Day Parade (NDP) by the SPF Guard of Honour and SPF Marching contingents. We speak to two officers who ensure that our SPF Contingents are ready for the big day!

Police Life (PL): When did you join the SPF?

Insp Majid: I joined in 1992 as a Full-time Police National Service (PNSF) officer and was posted to the Police Task Force of the Special Operations Command (SOC). I subsequently signed on as a regular officer in 1994. After several postings within SOC, I joined Training Command (TRACOM) in 2007.

PL: Tell us more about your current role in TRACOM.

Insp Majid: I'm a Senior Field Instructor and subject matter expert in drills, parades and ceremonies. I'm also

the Squad Field Instructor for Senior Officer Trainees as well as a Team Leader in the Field Training Wing.

PL: Share with us about your responsibilities for this year's NDP.

Insp Majid: I'm the Chief Trainer for the SPF Row A Marching Contingent. I've been involved in NDP training for the past 15 years. As a trainer, I always emphasise a high standard of arms drills for the trainees so that they can display their best effort during rehearsals and especially at the actual NDP. My expectation is that

the trainees will perform well and also gain invaluable experience and memories. It's not an experience that many people get to have.

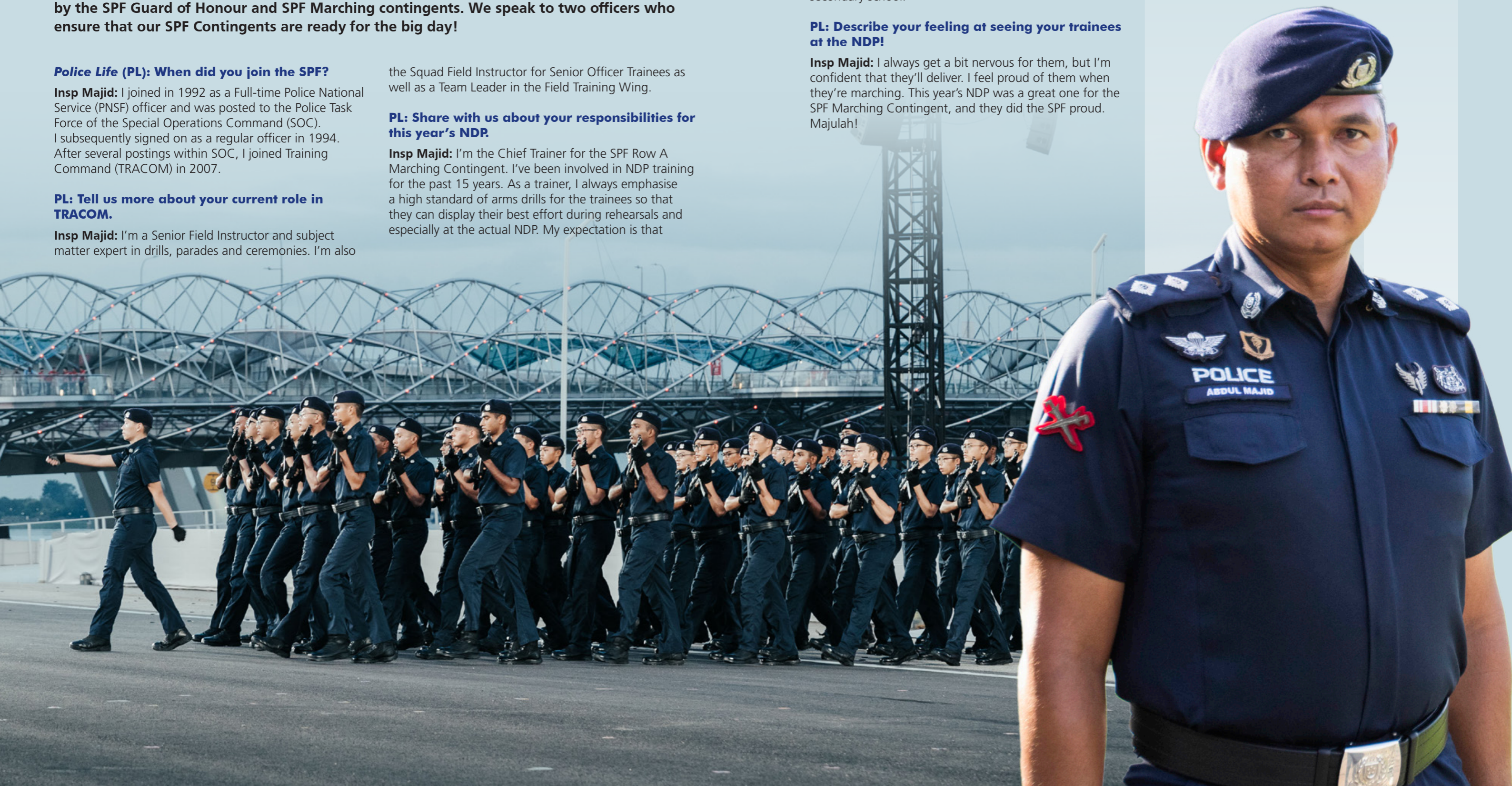
PL: What's your most memorable experience in the NDP?

Insp Majid: Of course, it was my first NDP in 2007. Not only was I the trainer, but I was also the right marker in the SPF Guard of Honour contingent. It was a dream come true for me as I'd wanted to march in the NDP ever since I was in the National Cadet Corps back in secondary school.

PL: Describe your feeling at seeing your trainees at the NDP!

Insp Majid: I always get a bit nervous for them, but I'm confident that they'll deliver. I feel proud of them when they're marching. This year's NDP was a great one for the SPF Marching Contingent, and they did the SPF proud. Majulah!

**Inspector (Insp)
Abdul Majid Salim Bin Selamat**
Field Instructor, TRACOM;
Chief Trainer of the
SPF Marching Contingent



Police Life (PL): When did you join the SPF?

SI Ridzuan: I enlisted as a PNSF officer in January 1994 and subsequently signed on as a regular officer. I was then posted to various divisional posts before joining TRACOM in 2004.

PL: Tell us more about your current role in TRACOM.

SI Ridzuan: I'm currently a Field Instructor at TRACOM. My role is to train SPF Officer Cadet Trainees in drills and physical training. I'm also responsible for their discipline, turnout and bearing.

PL: Share with us about your responsibilities for this year's NDP.

SI Ridzuan: I'm the Chief Trainer for the SPF Guard of Honour Contingent. My role is to train the contingent on the arms drill with the SAR21 rifle and ensure that the contingent executes the commands correctly when directed by the Parade Commander.

PL: How did you first take on this role?

SI Ridzuan: When I was posted to TRACOM, I was assigned to take charge of a National Service squad. Due to my passion for drills, I was nominated by my supervisor to be one of the drill instructors for the SPF NDP squad.

In 2005, I trained my first cohort, which comprised officers from the Key Installation Protection Unit, now known as the Protective Security Command. I still remember our officers forming Row A of the Marching Contingent in the 2005 NDP. It was a proud moment for me.

PL: What are your values and expectations when it comes to trainees?

SI Ridzuan: I expect the trainees to show commitment and discipline. As for myself, before every training session, I'll check that all the officers have had enough rest and drunk at least 500ml of water. During training, I'm always on the lookout for the officers.

PL: How do you feel when you see the trainees finally marching out at the NDP?

SI Ridzuan: Every year before they march out, I tell the contingent how proud I am of them and their efforts and tell them to give their best performance for the NDP. This year, after two years of scaled-down celebrations due to COVID-19, the atmosphere felt great; and overwhelming. It was good to see spectators again, and that helped to motivate the officers too.

PL: What's one message you'd like to share with the SPF and Singapore?

SI Ridzuan: Every new day is a learning opportunity. Keep on learning so that we can become better.

**Station Inspector (SI)
Muhammad Ridzuan Bin Zakariah**
Field Instructor, TRACOM;
Chief Trainer of the
SPF Guard of Honour Contingent



The DRONES and TUNNEL RAIDERS that PROTECT and SECURE

 Domnic Dass  Singapore Police Force



The Police Security Command (SecCom) is tasked with ensuring the safety and security of VIPs who require protection. One of SecCom's core duties is to conduct search operations to look for explosive devices or security threats at the site of major events, to safeguard their protectees, guests and participants.

Since 2019, SecCom has been working closely with the Home Team Science and Technology Agency (HTX) to enhance their search operations through the use of Remote-controlled Vehicles (RCVs) and Unmanned Aerial Vehicles (UAVs).

Eyes in the Sky

SecCom uses UAVs to conduct visual checks of rooftops and other high-rise facilities. This allows officers to conduct real-time surveillance to identify any suspicious items or abnormalities.

With the deployment of UAVs, SecCom has been able to achieve a faster and better search overview while ensuring the safety of officers who perform such operations in high-rise areas.

SecCom officers must undergo the necessary training to become certified UAV operators.



The UAV transmits a live video feed to the UAV operator's remote display device.



A live video feed from the UAV showing the rooftop of a building. This helps the officers detect any security threats or suspicious objects in hard-to-reach areas quickly.



SecCom and HTX officers demonstrating how the MiniX is deployed into a sewage drain.



The MiniX: A Tunnel Raider Robot

One of the most challenging tasks for those conducting searches is checking underground facilities. To help officers, HTX worked with SecCom to develop a compact RCV system for underground search operations.

The MiniX is designed to manoeuvre drains with ease and to scan narrow subterranean spaces. It sends video footage back to a remote Ground Control Station (GCS).

With the MiniX, SecCom officers can effectively conduct searches of underground facilities and tunnels, reducing the need for physical entry into such spaces.

How Does the MiniX Work?

The MiniX is firstly deployed physically into the drain or tunnel by a SecCom officer. As the MiniX proceeds through the narrow passageways, controlled by its operator above, it sends its video footage to the GCS.

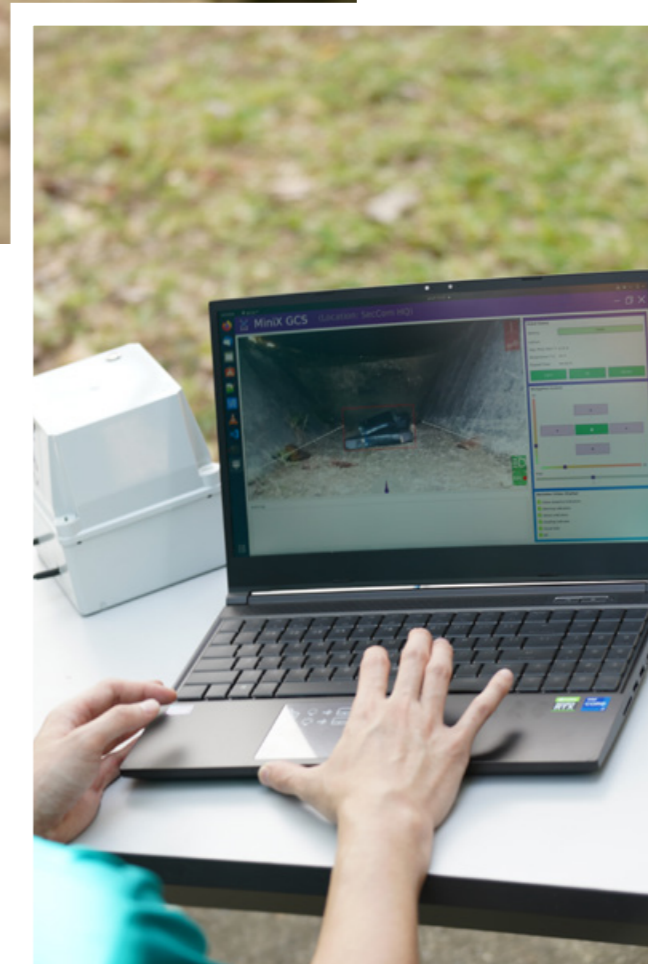
SecCom and HTX are currently working to incorporate Video Analytics (VA) capabilities into the MiniX, to help identify any suspicious objects it may come across. To improve the accuracy of the VA system, HTX continuously collates images of suspicious objects found in similar environments to "train" the AI algorithms in detection and recognition.

Any suspicious object found will be flagged to the operator, alerting him to the potential danger.



The MiniX moving effortlessly through a narrow drain.

An operator using the GCS to control the MiniX. VA is used to detect suspicious objects.



Key Features of the MiniX!

It's tough!

The MiniX's electronic components are housed in a durable, water-resistant chassis made of aluminium.

It's responsive!

A dual-communications system allows the MiniX to be operated in different environments. All-terrain tires make it easier for the MiniX to manoeuvre through sandy or wet terrain.

It's configurable!

The MiniX can take on different payloads such as headlights and safety lines.

"Search operations can be dangerous and physically demanding. We're subjected to numerous challenges when conducting searches in high-risk areas such as rooftops and underground facilities. The deployment of UAVs and RCVs has allowed us to achieve higher operational efficiency while reducing the risks to our officers when conducting search operations in hazardous or challenging terrain,"

Deputy Superintendent of Police
Winston Yim,
Commanding Officer of SecCom's Search Cadre Unit, SPF



2



1



5



DSP Raymond Chua
 Police Guard of Honour
 Contingent Commander



**National Day Parade
 2022 Highlights**



3



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6



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1. The Rapid Deployment Troops of the Special Operations Command manoeuvring through the Total Defence Display! 2. A "little support" goes a long way. 3. Traffic Police officers escorting the President's motorcade into the Parade.

4. The Police Guard of Honour Contingent Commander leading his officers during the march-past. 5. Happy Birthday, Singapore! 6. The Police Band enchanting the crowd with their performance. 7. The Police Guard of Honour Contingent performing a salute during the state flag's fly-past.

A Fond Farewell to a Pioneering Officer

Leow Su Ling & Christabelle Lim Roger Yue III

Not only was she the first woman to hold the rank of Deputy Commissioner of Police (DCP) in the Singapore Police Force (SPF), DCP Florence Chua was also the first female Director of the Criminal Investigation Department and Police Intelligence Department. The pioneering crimefighter reflects on her three decades in service.

In August 2022, over 100 female officers gathered at the Senior Police Officer's Mess for a fireside chat with DCP (Investigations & Intelligence) Chua. The hall buzzed with excitement as officers from across the SPF gathered to hear from DCP Chua, who's highly regarded for her leadership and had just announced her retirement after 33 years in the SPF. DCP Chua shared how she dealt with the challenges and the nuggets of wisdom she'd learnt during her time in the SPF.

Early Years

DCP Chua understands that it takes practice to build resilience. Having joined the SPF in 1989, she was also a member of the national women's hockey team from

1980 to 1989. DCP Chua can still recall a match – 25 years before – when her team lost in the Southeast Asian Games. As captain, she felt responsible for the loss and couldn't sleep well that night.

How did she pick herself up again?

"Give yourself a timeline – two days – to stop thinking about what went wrong, unless people ask you to share about it," she quipped to laughter from the crowd. "There will always be some disappointment in your life. Don't keep looking back on it; instead, put in your best effort, and this will be recognised."

Anything's Possible

Having taken on a range of frontline appointments during her career, DCP Chua shared that the SPF has come a long way in terms of the pathways and roles available to women officers. "Today, anything is possible – as long as you put your mind to it," she said. "The SPF provides the necessary training to all its officers, and selects people based on merit and the best fit."

Three Principles

As a veteran investigator, DCP Chua has worked on cases ranging from murder and kidnapping to armed robbery. Her focus was always to bring offenders to justice. To do this, she noted three principles that she has always held close to her heart.

First, have a strong moral compass. According to DCP Chua, every SPF officer must "know what's right and wrong, and always do the right thing."

The second principle is the ability to adapt. "The only constant in life is change," she explained. "So it's vital for officers to be flexible and adaptable to change, so that we're prepared to handle new challenges."

Last but not least, DCP Chua reminded the officers that we all have some measure of resilience: "It's important to



take care of oneself, both mentally and physically, due to the demanding work that Police officers do."

The Question on Everyone's Mind

When it came time for DCP Chua to take questions from the assembled officers, she offered replies with a light touch.

"Ma'am, may we know what your retirement plans are?" an officer asked towards the end of the fireside chat.

"I want to spend time with my family and loved ones," DCP Chua answered with a smile.

Asked what she'll miss the most from her Policing days, DCP Chua shared that soon after joining the SPF, it had become a big family for her. "So, I'll miss the camaraderie," she said.

Certainly, the SPF will miss a dedicated and caring leader in DCP Chua. We thank her for her dedication and wish her all the best!



A Career in Crimefighting

- » 1989 Joined the SPF after graduating from the National University of Singapore with a degree in Business Administration
- » 1996–1997 Deputy Head of the Secret Societies Branch, Criminal Investigation Department
- » 1997–2001 Head Investigations, Central Police Division
- » 2008–2010 Director, Licensing & Investigations, Casino Regulatory Authority
- » 2010–2012 Commander, Jurong Police Division
- » 2012–2015 Deputy Director, Criminal Investigation Department
- » 2015–2018 Director, Police Intelligence Department
- » 2018–2022 Deputy Commissioner of Police (Investigations & Intelligence), and concurrent Director, Criminal Investigation Department

The Police's Eyes on the Ground

✍️ Domnic Dass 📷 Singapore Police Force

The Police Operations Command Centre (POCC) is the nerve centre of the Singapore Police Force (SPF), supporting its 24/7 frontline operations. Since the implementation of the Police Camera (PolCam) system in April 2012, the POCC's sense-making capabilities, monitoring and management of real-time incidents have been enhanced. Here are three things you should know about PolCams!

PolCams Have Helped to Solve More than 6,000 Cases Since 2012

PolCams are a common sight in public housing estates, multi-storey carparks, neighbourhood centres and town centres. With more than 90,000 PolCams installed around Singapore to date, the system has enhanced the safety and security of our neighbourhoods and public spaces. Since 2012, PolCams have aided the Police in solving more than 6,000 cases, enabling officers to identify and track down the suspects, sometimes within hours of the reported crime!

▶ The POCC can use PolCam footage to identify subjects near the vicinity of a reported crime, and then share this information with officers on the ground.



▲ POCC monitoring a fight at Selegie Road in real time in March 2020. Information was provided to responding officers, allowing the suspects to be identified and arrested quickly.

PolCams have Unique Video Analytics Capabilities

Newer generations of the PolCam system have Video Analytics (VA) capabilities that help officers to find matches using specific descriptors. This enables officers to quickly sift through a large amount of PolCam footage to find investigative leads. PolCams can also capture high-resolution images, significantly reducing the time taken for the Police to identify suspects.

PolCams Can Also Help Locate Vulnerable or Missing Persons

PolCams have proven to be invaluable in helping to find missing persons.

In April 2020, the Police received a report at 10.50pm about a missing elderly woman with dementia. Using PolCams, officers obtained an image of the elderly woman in her last seen attire. Within three hours of the police report, they managed to locate her.

The SPF will continue to leverage technology to keep our communities and Singapore safe and secure!

◀ Image from a PolCam showing the elderly woman at an HDB block.



Check out how PolCams help the SPF in its mission to keep Singapore safe and secure!



Crime Files: Circuit Road Murder

Edwin Lim

Singapore Police Force

In this edition of Crime Files, we find out how officers from the Criminal Investigation Department (CID) picked up the trail of a suspect after a relationship gone wrong resulted in the death of a young woman.

Hello, Hello?

When Mr Chai returned to his Circuit Road flat on the night of 22 March 2016, he spotted a figure under a blanket on the bed of his tenant's room. Not suspecting that anything was out of place, Mr Chai left the flat for dinner.

Mr Chai returned later that evening and discovered that the figure he had spotted earlier was still on the bed. Sensing that something was amiss, he knocked on the door and called out "Hello, hello?" When there was no response, he entered the room and pulled back the blanket. He was shocked by the sight that greeted him – a woman with a darkened face lying lifeless on the bed.

Police first responders and paramedics soon arrived, and the woman was pronounced dead by the paramedics at the scene.

Putting Two and Two Together

Investigators from CID's Special Investigation Section (SIS) scoured the room for leads and found a discarded receipt for purchases from a supermarket. Forensic Pathologists from the Health Sciences Authority (HSA) also examined the body and found several injuries around the neck that were consistent with strangulation. A subsequent autopsy confirmed that death was caused by manual compression of the victim's neck.

Investigators interviewed Mr Chai and found that the room was rented out to a 51-year-old Malaysian man named Boh Soon Ho. Mr Chai added that he knew the victim, as Boh had brought her back to the unit on a few occasions.

Mr Chai also revealed to investigators that Boh told him that he was returning to Malaysia for business for a few days.

Investigators swiftly retrieved video footage from the Police Cameras (PolCams) in the area, which captured Boh leaving the block with a luggage bag at about 11:20am on 22 March 2016.



Interior of the flat where the victim was found. (Photo: Singapore Police Force)



Items found in a dustbin established that the suspect had stalked the victim on the pretext of buying groceries. (Photo: Singapore Police Force)

Across the Border

As investigators were busy putting the pieces of the case together, Mr Chai received a missed call from overseas on his mobile phone. Not recognising the number, he sent a text to the number to verify the caller's identity. An hour later, the same number called Mr Chai again. He answered and heard Boh's voice on the other end of the call.

Boh informed Mr Chai that he had strangled the victim and left for Malaysia. The call then abruptly ended. Mr Chai quickly updated the investigators, and over the next few days, Mr Chai would continue to communicate with Boh through phone calls and text exchanges under their guidance and supervision.

Armed with information about Boh's whereabouts, the investigators contacted their counterparts at the Royal Malaysia Police (RMP) for assistance. Officers from the RMP successfully arrested Boh on 4 April 2016 in Malacca, with SIS investigators taking custody of him on the following day.

Brought to Justice

Boh told the investigators that he became furious when he saw the victim leaving her home with an unknown man. Although Boh and the victim didn't have a romantic relationship, he felt that she was cheating on him. Boh also admitted to stalking the victim under the guise of visiting a supermarket near her residence.

Things turned violent when Boh invited the victim over to his flat for lunch on 21 March 2016. He questioned her about the man he'd seen her with and when enraged by the victim's response, Boh had taken a bath towel and wrapped it around the victim's neck to strangle her. Boh then left her body on the bed before fleeing to Malaysia. On 7 February 2020, Boh Soon Ho was convicted of murder and sentenced to life imprisonment.

Working tirelessly round the clock, SIS investigators conducted extensive ground investigations and worked closely with the HSA and RMP to bring the murderer to justice.



Watch the reenactment of this case on **Crimewatch** by scanning the QR code above!

The Police Heritage Centre celebrates its 20th Anniversary!

✍️ Low Ee Ching 📷 Public Affairs Department



The Police Heritage Centre (PHC) celebrated its 20th anniversary on 15 August 2022. Opened in 2002, the PHC at New Phoenix Park showcases the history and heritage of the Singapore Police Force (SPF) from its formation in 1820 till today. Inside the PHC, you can find diverse exhibits that illustrate the SPF's development through the years in tandem with important events that shaped Singapore. The PHC also honours the invaluable contributions of officers, both past and present, who keep Singapore safe and secure.



The PHC was officially opened on 15 August 2002 by former Senior Minister of State for Law and Home Affairs Associate Professor Ho Peng Kee (centre), together with former Commissioner of Police Khoo Boon Hui (left of Associate Professor Ho), Police retirees and officers.

Each year, the PHC hosts more than 10,000 visitors. These include foreign dignitaries, grassroots organisations, SPF trainees and cadets from the National Police Cadet Corps. Through tours of the PHC, visitors get to know the values, ethos and ethics that ground and guide SPF officers in their work.

The PHC is also continuously developing and currently has three exhibition panels on contemporary events.

Thanks to the annual Children's Season campaign of the National Heritage Board (NHB), the PHC has seen an increasing numbers of visitors from pre-schools and families, among whom there are aspiring Police officers! As a Museum Roundtable

member under the NHB, the PHC plays a vital role in creating awareness of the SPF's history, inspiring children through our heritage and culture through customised programmes that fit their learning needs.

In June 2022, the PHC organised an outreach event after COVID-19 restrictions had been relaxed, welcoming 247 visitors as part of its "Little Friends of the Force" programme. The programme included a guided tour for the children and an engagement session with Community Policing Unit (CPU) officers from Kampong Java Neighbourhood Police Centre (NPC). The programme was very well-received with parents expressing their appreciation and looking forward to visiting the PHC again.

Stay tuned to find out about the PHC's outreach programmes!



Say cheese with the Police Pal mascot, Ray!



A guided tour of the PHC during the 'Little Friends of the Force' programme



During the engagement session, the children learnt more about the roles of Police officers, how to take note of their surroundings, and how to practice their kerb drill for road safety. They also actively participated in quizzes to win stickers of Police vehicles!



Children interacting with CPU officers from Kampong Java NPC and learning more about the different types of Police equipment

For those interested, scan the QR code below for more details on how to visit the PHC. Looking forward to meeting you at the PHC!



Going Digital

During the COVID-19 pandemic, the PHC had to close its doors for about two years. It then pivoted to digital media to inform visitors about the SPF's history. As part of the celebrations for the SPF's 200th anniversary in 2020, a virtual SPF200 exhibition was also launched following a physical exhibition at the National Museum of Singapore.

For SPF200, the SPF also launched the Police Heritage Trail, which consisted of nine landmark Police heritage sites. Virtual live-streamed tours of the Trail were conducted via Zoom to allow the public to discover and learn about the heritage sites.

For more information, please scan the QR codes below!

The SPF200 Virtual Tour



The Police Heritage Trail



Duty and Instinct

Christabelle Lim Singapore Police Force

The first incident report in the system read “CASE OF POLICE ASSISTANCE REQUIRED. CAME ACROSS ONE SUBJECT WHO LOST HIS WAY.” Changi Neighbourhood Police Centre (NPC) officers Sergeant (Sgt) Ayden Goh and Volunteer Special Constabulary (VSC) Sgt Nick Koh were on duty that afternoon. Thirty minutes after they’d attended to the call and had resumed their patrol, Sgt Nick was drenched in sweat while Sgt Ayden carried feelings of concern within him as he resumed his duties. *Police Life* caught up with them to find out what happened!



Police Assistance Required

Sgt Neo Geng Quan was on counter duty at Changi NPC when a member of the public alerted him to a man sitting at a nearby housing block with his shirt lifted to his chest. Sgt Neo immediately informed Sgt Ayden and Sgt (V) Nick, who were nearby. The two officers decided to proceed on foot to the metal bench where the man was sitting on.

I’m Just Trying to Get Home

The elderly man explained to the officers that he was having trouble breathing, and had sat on the bench to catch his breath. He spoke slowly as he had difficulties stringing his words together. Sgt Ayden and Sgt (V) Nick managed to establish the man’s name and home address. Apparently, “Uncle Prem”, as the officers called him, had just been discharged from the hospital and did not have a phone with him. Given these circumstances, Sgt Ayden and Sgt (V) Nick both assessed that they couldn’t leave Uncle Prem alone, without his family knowing if he is okay.

“Uncle, Uncle, Are You Okay?”

As Sgt Ayden assisted Uncle Prem to the porch nearby, the elderly man became increasingly breathless and suddenly collapsed. Sgt (V) Nick quickly rushed to help Sgt Ayden lay the elderly man on the ground.

The officers’ training and instincts kicked in. Sgt (V) Nick dropped to his knees and checked Uncle Prem’s vitals. He wasn’t breathing. As the elderly man wasn’t responsive to their calls, Sgt (V) Nick followed his first-aid training and commenced Cardio-pulmonary Resuscitation (CPR).

Incident Routed to the Singapore Civil Defence Force (SCDF)

CALLER NAME: SGT AYDEN. INCIDENT LOCATION: BLOCK NUMBER: 246. STREET NAME: SIMEI STREET 5. LOCATION REMARKS: VOID DECK. INCIDENT TEXT: SUBJECT FELL UNCONSCIOUS. RESOURCE PERFORMING CPR.

After two minutes of CPR, Sgt (V) Nick had done over 200 compressions, but there was still no response from Uncle Prem. Sgt (V) Nick knew that the first six minutes of a cardiac arrest were crucial for CPR to be performed in order for the victim to have a chance of survival. He continued to press on.



Inspector (Insp) Mohamat Sallim Juni and his partner, Special Constable (SC)/Sgt Muhammad Nur Danish Bin Noor Sahlan had also arrived to assist Sgt Ayden and Sgt (V) Nick. Insp Sallim reported the facts to the Police Operations Command Centre while Sgt Ayden and SC/Sgt Danish ran to the lift lobby of the block to retrieve an Automated External Defibrillator (AED).

Working together with SC/Sgt Danish, Sgt Ayden cut open Uncle Prem’s shirt and pasted the electrode pads of the AED onto his chest. Coordinating with Sgt (V) Nick on compressions, the trio switched between CPR and using the AED. Still, there was still no response from Uncle Prem.

SCDF Ambulance Arrives

The SCDF paramedics assessed Uncle Prem’s vital signs and prepared to convey him to Changi General Hospital (CGH), taking over CPR from Sgt (V) Nick. It was only then that Sgt (V) Nick realised he was drenched in perspiration.

The officers were concerned about Uncle Prem, and hoped that they’d done what they could to help. As Team Leader, Insp Sallim knew that Uncle Prem’s condition would be on the minds of his officers. After his shift, Insp Sallim went to CGH to check on his condition. Uncle Prem was conscious! He was in the intensive care ward but was in a stable condition.

All’s Well That Ends Well

Recounting the incident to *Police Life*, it was evident the events of that day had greatly impacted the officers. As Sgt Ayden reflected, “the public has high expectations of us as Police officers. In situations when people need help, they usually turn to the Police. We do what we’re trained for. Every life really matters.”



Eleven months later, the officers on duty that day caught up with Uncle Prem. From left: Sgt Neo, Sgt Ayden, Uncle Prem, Insp Sallim and Sgt (V) Nick.

Learn more about CPR/AED awareness through the Dispatcher-Assisted First Responder (DARE) programme at <https://daretosave.sg/>, or sign up for a CPR/AED certification course today!



Wondering about the (V) in Sgt (V) Nick’s rank? The Volunteer Special Constabulary (VSC) are made up of volunteers, who sign up to undergo six months of non-residential training on basic legal knowledge, policing procedures, Police Contact tactics, first aid and use of firearms.

VSC officers are vested with the powers of a Police officer when deployed, and work alongside our SPF regular and PNSF counterparts, contributing to maintaining law and order in Singapore.

Find out more today! [Volunteer Special Constabulary \(police.gov.sg\)](http://VolunteerSpecialConstabulary(police.gov.sg))



MID-YEAR CRIME STATISTICS FOR 2022

Scams continued to be the main driver of crime in the first half of 2022. From January to June 2022, an increase in scam cases to 14,349 drove up the total number of reported crimes to 25,593 cases, from 18,725 cases in the same period in 2021.

Excluding scams and cybercrimes, the total number of physical crimes in the first half of 2022 was 9,825 cases, up from 9,748 cases in the same period in 2021. However, this remains lower than the pre-COVID figures of 13,015 reported in the same period in 2019.

To combat scams, the Singapore Police Force continues to work closely with stakeholders like the National Crime Prevention Council and the Association of Banks in Singapore to educate the public on scams.

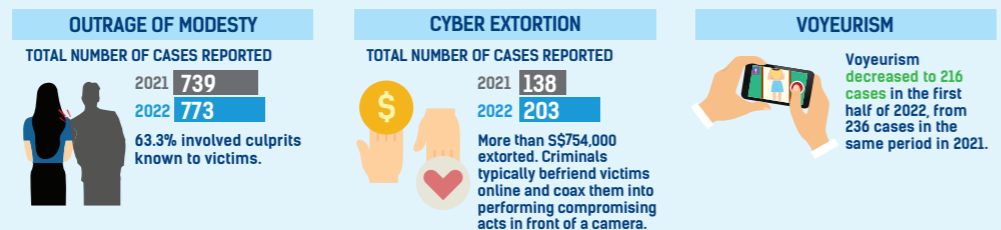
Together, we can help stop crimes and prevent our loved ones from falling prey to scams!

	OVERALL CRIME	PHYSICAL CRIMES	SCAM CASES
2021	18,725	9,748	7,746
2022	25,593	9,825	14,349

In First Half Of 2022, **14,349** Cases Reported. **S\$227.8** Million Cheated Due To Top 10 Scams.



OTHER CRIMES OF CONCERN



+65 8578 XXXX now

Want to earn easy commission? Just transfer and boost seller's sales!

Fast easy money?
Scam sign. ⚠️ 😱

Check the credibility of the job offer first.

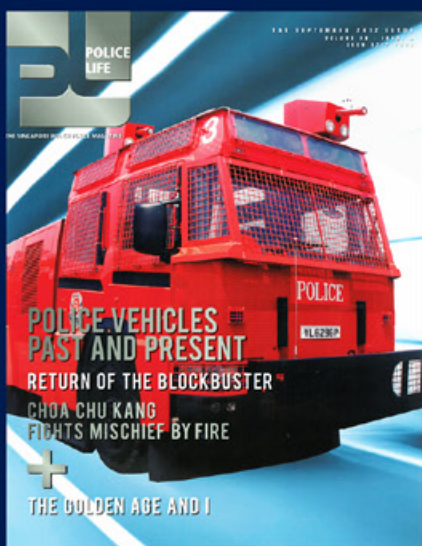
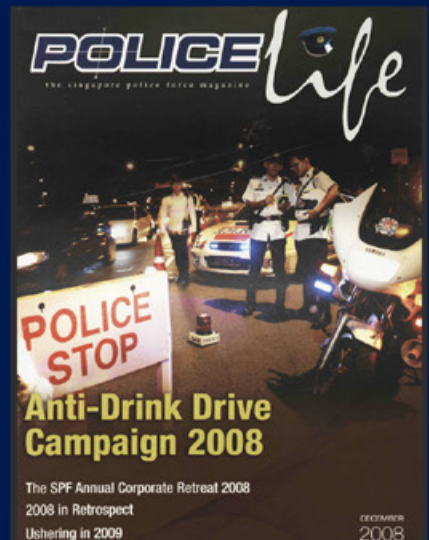
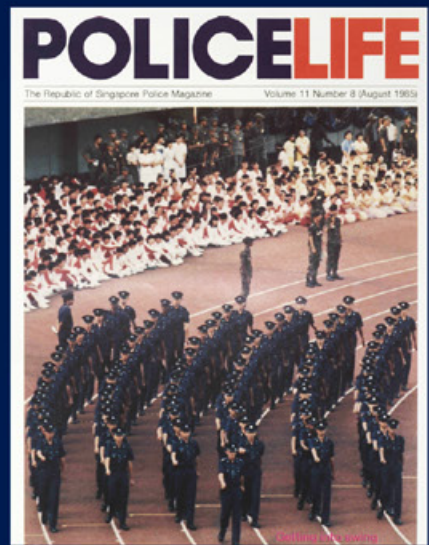
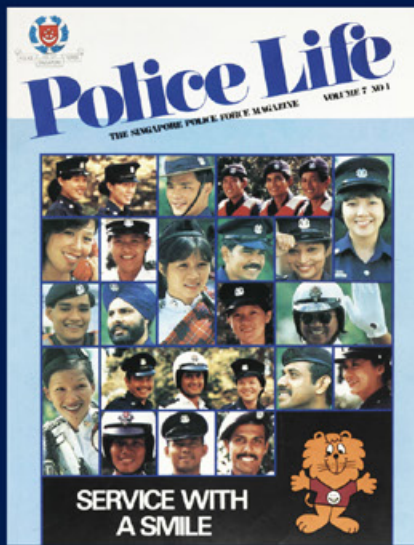
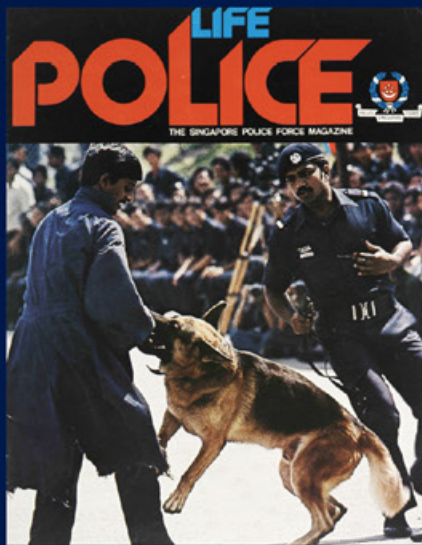
SPOT THE SIGNS. STOP THE CRIMES.



SINGAPORE POLICE FORCE
SAFEGUARDING EVERY DAY



WHAT'S NEXT?



STAY TUNED