



POLICE NEWS RELEASE

New Measures To Help Elderly Motorists

The Traffic Police (TP) will be introducing new measures to help elderly motorists with the revalidation of their driving licence amidst the current COVID-19 situation.

Six-Month Extension to Revalidate Driving Licence Extended to More Elderly Motorists

2. Currently, all holders of a Qualified Driving Licence (QDL) aged 65 years or above must be certified fit to drive by a Singapore-registered medical practitioner for their driving licence to remain valid.^[1]

3. On 27 April 2020, TP granted a six-month extension for eligible motorists whose licence is due for revalidation between 7 April and 6 August 2020 (both dates inclusive), to submit their medical examination form and proficiency driving test result (latter applicable only for Class 4, 4A and 5 licences). During this period, the driving licence of these motorists continues to be valid and they can continue to drive.

4. In line with the Multi-Ministry Taskforce's three-phased approach to resume activities safely, medical examinations for the revalidation of driving licences were further deferred during Phase 1 (Safe Re-opening) and only resumed in Phase 2 (Safe Transition).

5. TP will therefore also grant a six-month extension to motorists whose licence is due for revalidation between 7 August and 6 October 2020 (both dates inclusive), to give these motorists more time to arrange for their medical examination and proficiency driving test (if necessary).

6. Taken together with the earlier announcement on 27 April 2020, the six-month extension will now apply to motorists who fulfil all of the following conditions:

- a. Aged 65 years or older;
- b. Birthday falls between 7 April and 6 October (both dates inclusive);
- c. Driving licence is in force; and
- d. Driving licence is due for revalidation in 2020.

7. All eligible motorists will receive a letter from TP notifying them of the six-month extension to revalidate their driving licence. The letter will provide more details on

^[1] Class 2B/2A/2/3A/3C/3CA/3 licence holders must be certified fit to drive every three years once they reach 65 years of age. Class 4A/4/5 licence holders must be certified fit to drive every year, when they are 65, 66, ..., 74 years of age. Those aged 75 years or above cannot hold a Class 4A/4/5 licence.

when they should undergo their medical examination and when to submit their form. (After undergoing their medical examination, eligible motorists should submit their medical form to TP within two months of the date of their medical examination or by the extended deadline, whichever is earlier.) For those who drive Class 4, 4A or 5 vehicles, the letter will also provide details on when they need to book and pass their proficiency driving test. (They can take the proficiency driving test only after submitting their medical examination form to TP, and are required to pass the test within two months after undergoing the medical examination or by the extended deadline, whichever is earlier.)

8. For more information, please refer to the FAQs in [Annex A](#).

Introduction of Online Submission of Medical Examination Form for Elderly Motorists

9. With effect from 24 July 2020, the Traffic Police (TP) has introduced a new e-service that will enable all QDL holders who are aged 65 years or older to submit their completed medical examination form online. Eligible motorists can do so via the Singapore Police Force e-services portal at <https://www.police.gov.sg/e-services> or the Police@SG mobile application using their SingPass account or Foreign Identification Number (FIN).

10. Eligible motorists are strongly encouraged to submit their completed medical examination form online. For those who are unable to submit their form online, they can mail the form, drop off the form in-person at TP Headquarters (10 Ubi Avenue 3), or use the self-service terminals at the TP Headquarters, where TP staff will be available to provide further guidance where necessary. Only those who submit their form online will be able to check the status of their submission online.

11. For more information, please refer to the FAQs in [Annex B](#) or visit <https://www.police.gov.sg/advisories/traffic/traffic-matters>. Under the dropdown box, please click “*Singapore Driving Licence*”.

**PUBLIC AFFAIRS DEPARTMENT
SINGAPORE POLICE FORCE
27 JULY 2020 @ 8.25PM**

Annex A: Frequently Asked Questions (FAQ)

Six-Month Extension to Revalidate Driving Licence Extended to More Elderly Motorists

Q1: My birthday is on 6 October. Am I eligible for the further extension?

Yes. Motorists whose birthdays fall between 7 April and 6 October (both dates inclusive) and meet all conditions below, are eligible:

- a. Aged 65 years or above;
- b. Driving licence is in force; and
- c. Driving licence is due for revalidation in 2020.

Q2: I qualify for the six-month extension. When should I undergo the medical examination and the proficiency driving test (applicable only for Class 4, 4A and 5 driving licences)? When is the latest I can submit my medical examination form?

You should undergo the medical examination no earlier than two months before your birthday, and no later than the extended deadline to revalidate your licence, i.e. six months after your birthday. For example, if your birthday falls on 10 August, you should undergo the medical examination between 10 June 2020 and 10 February 2021 (both dates inclusive). When you have completed your medical examination, please submit the medical form to TP within two months of the date of the medical examination or by the extended deadline, whichever is earlier.

For motorists who have a Class 4, 4A or 5 driving licence, after submitting your medical examination form to TP, you can take the proficiency driving test, and must pass the test within two months of the date you underwent the medical examination. For example, if you underwent the medical examination on 10 August 2020 and submitted your medical form on 11 August 2020, you should attempt the proficiency driving test between 11 August 2020 and 10 October 2020 (both dates inclusive).

Q3: I have a Class 1, 2, 2A, 2B, 3 or 3A driving licence. My deadline to submit the medical examination form has been extended from 10 August 2020 to 10 February 2021. If I revalidate my licence by 10 February 2021, when is the next time I have to revalidate my licence?

If you have a **Class 1, 2, 2A, 2B, 3 or 3A driving licence**, you are required to submit your next medical examination form before you reach the next prescribed age* on your birthday, in order to revalidate your licence. For example, if you reach 65 years of age on 10 August 2020 and revalidate your licence by 10 February 2021 with the extended deadline, you must revalidate your licence again by 10 August 2023 when you reach 68 years of age.

**Holders of a Class 1, 2, 2A, 2B, 3 or 3A driving licence must undergo a medical examination and submit the form to revalidate their licence every three years once they reach 65 years of age. Hence, they must revalidate their licence when they are 65, 68, 71, 74 ... years of age.*

Q4: I have a Class 4, 4A or 5 driving licence. My deadline to submit the medical examination form and proficiency driving test results has been extended from 10 August 2020 to 10 February 2021. If I revalidate my licence by 10 February 2021, when is the next time I have to revalidate my licence?

If you have a **Class 4, 4A or 5 driving licence**, you are required to submit your next medical examination form and pass your proficiency driving test before you reach the next prescribed age* on your birthday, in order to revalidate your licence. For example, if you reach 65 years of age on 10 August 2020 and revalidate your licence by 10 February 2021, you must revalidate your licence again by 10 August 2021 when you reach 66 years of age.

**Holders of a Class 4, 4A or 5 driving licence must revalidate their licence every year once they reach 65 years of age. Hence, they must revalidate their licence when they are 65, 66, 67, ..., 74 years of age. Those aged 75 years or above cannot hold a Class 4, 4A or 5 licence.*

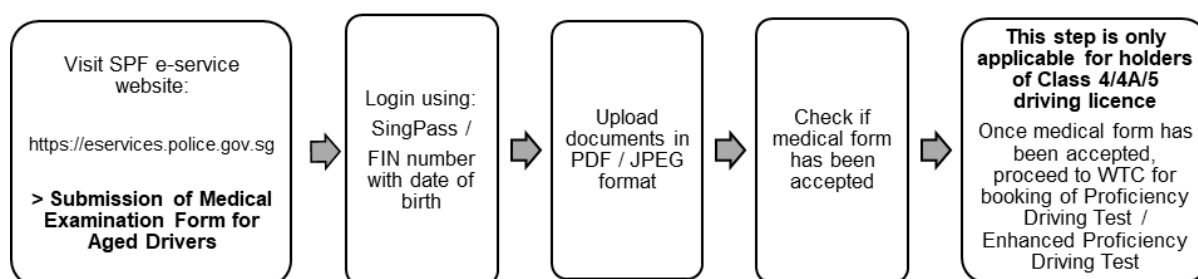
Annex B: Frequently Asked Questions (FAQ)

Introduction of Online Submission of Medical Examination Form for Elderly Motorists

Q1: What is the online submission of medical examination form?

It is a new e-service launched on 24 July 2020. All Singapore QDL holders who are aged 65 years or older can now submit their completed medical examination form online via the Singapore Police Force e-services portal at <https://www.police.gov.sg/e-services> or the Police@SG mobile application using their SingPass account or Foreign Identification Number (FIN).

Please refer to the diagram below for a simple guide on making an online submission of the medical examination form:



Q2: Can I submit my medical examination form through mail, email or the drop-off box at TP Headquarters?

We strongly encourage you to submit your medical examination form online via the Singapore Police Force e-services portal at <https://www.police.gov.sg/e-services> or the Police@SG mobile application.

However, motorists who are unable to submit the form online can mail the form, or drop off the form in-person at TP Headquarters (10 Ubi Avenue 3), or use the self-service terminals at the TP Headquarters where TP staff will be available to provide further guidance.

Q3: Will I receive an acknowledgment when I submit my medical examination form online?

Yes, you will receive an acknowledgment email upon successful upload of the medical examination form.

Q4: How will I know if my medical examination form has been accepted?

If you had submitted your medical examination form online, you can log into the Singapore Police Force e-services portal at <https://www.police.gov.sg/e-services> using your SingPass account or Foreign Identification Number (FIN) to track the status of the submission. If your form is accepted by TP, you will also receive a letter of acknowledgement from TP by post.

If you had submitted your medical examination form via mail, you will receive a letter from TP by post to inform you whether your form has been accepted.

If you dropped off your medical examination form in person, our staff at TP Headquarters will inform you whether your form has been accepted.

Q5: When can I book the Proficiency Driving Test / Enhanced Proficiency Driving Test (applicable for heavy class driving licence holders)?

You can book your Proficiency Driving Test / Enhanced Proficiency Driving Test at Woodlands Test Centre (WTC), after your medical examination form has been reviewed and accepted by TP. Please refer to Question 4 on how to check if your form has been accepted.

Q6: If I have misplaced the medical examination form, can I request for another copy from TP?

You can download the form at <https://www.police.gov.sg/e-services>.

Q7: If I failed to submit my medical form in time and my licence is invalidated, how can I reinstate it?

Please undergo the medical examination and submit the completed medical examination form online via Singapore Police Force e-services portal at <https://www.police.gov.sg/e-services> or the Police@SG mobile application to reinstate your licence. If your licence has been invalidated for at least 3 years, it will be permanently revoked. You will need to retake your theory test and practical driving test if you wish to get a new licence.

Motorists who are unable to submit the form online can mail the form, drop off the form in-person at TP Headquarters (10 Ubi Avenue 3), or use the self-service terminals at the TP Headquarters where TP staff will be available to provide further guidance where necessary.